IFS EXECUTIVE
SUMMARY

INTRODUCING THE IFS LIFECYCLE EXPERIENCE: GIVING YOU CONTROL

Alongside IFS Cloud 21R1, we will release the first installment of our re-imagined application lifecycle management capability: IFS Lifecycle Experience. This consists of a Lifecycle Experience Portal and a cloud-based Build Place.

This short paper sets out what problems our Lifecycle Experience strategy aims to solve, information on how we solve them, and finally sets out our future intent in this area.

PROBLEM

CONTROL

As you, our customers, transition to IFS Cloud, we need to provide you with increased control over your application that empowers you to decide who to work with whether that be internal consultancy teams, IFS or partners, regardless of the residency option that you have chosen.

ACCESS TO INNOVATION

To succeed you need to innovate and challenge in your markets, so you want to deploy code and customizations and to schedule deliveries to developer, UAT, training and production environments to enable that innovation.

ENABLING EVERGREEN

You want to remain evergreen but manage how we deliver it. To do that, you need control over your update and upgrade strategies; you need to determine when to take service updates and how to manage your upgrade path through twice yearly releases designed to match your business innovation with technical innovations in our solution.
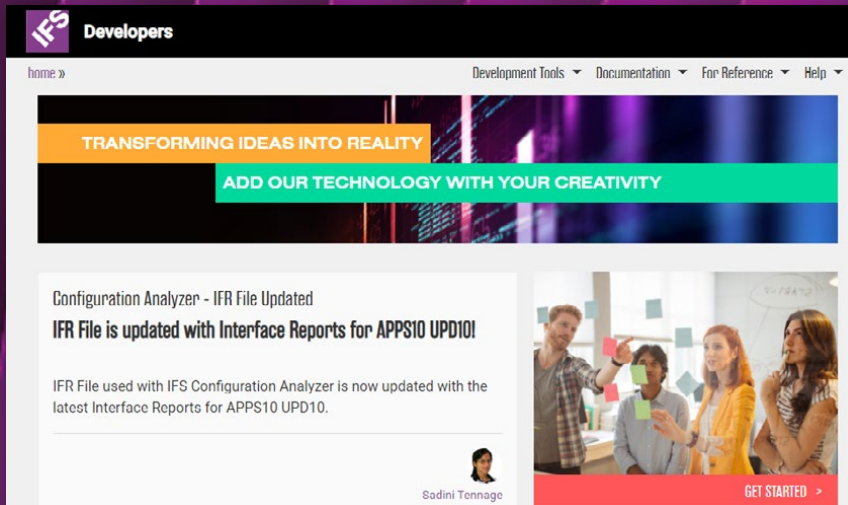
SOLUTION

LIFECYCLE EXPERIENCE PORTAL

The Lifecycle Experience Portal combines multiple touch points, to give you access to information, tooling, code and permissions; it puts you in control of your application.

CONTROL

The Lifecycle Experience Portal is designed to deliver an experience associated with your preferred residency option, so whether you are taking IFS Cloud as SaaS, or have selected a different method of residency, we put you in control.

You'll be able to manage deployments to SaaS environments, download application code to self-managed environments, or retrieve remote deployment items, giving you complete control over your development and testing cycles. This empowers you to manage your implementation and maintenance decisions in an accelerated way.

FROM THE PORTAL YOU'LL FIND IT EASY TO ACCESS OUR DEVELOPER.IFS.COM EXPERIENCE, WHERE YOU CAN FIND ALL THE TOOLING AND GUIDANCE YOU NEED TO SUPPORT YOUR INNOVATION.

Use the portal to assign, amend and revoke permissions to your instance. This enables you to choose to work with IFS Consulting, a partner, or even implement in-house.

We make it easier than anyone for developers, implementation consultants, or any party to whom the customer has assigned permissions to work with you on your IFS solution. From the portal you'll find it easy to access our developer.ifs.com experience, where you can find all the tooling and guidance you need to support your innovation.

developer.ifs.com is a one stop shop for developers to access technical documentation, developer guides and most importantly download our developer tools including IFS Developer Studio, IFS Report Designer and more. All developer tools are available publicly to make it super easy for our customers to access and use.

With our Lifecycle Experience Portal, our aim is to put you in full control of your solution lifecycle to help you improve your time to value as you engage with our software.

BUILD PLACE

Our cloud-based Build Place is accessible from your Lifecycle Experience Portal. It is designed to enable you to access innovation fast and follow an evergreen strategy. It's the fundamental building block of our lifecycle application management; a service where customers, partners and IFS can come together to customize, build and deploy the customer solution.

Access to your Build Place is determined by the permissions you assign with the Lifecycle Experience Portal and it's required for all customers regardless of whether they run SaaS, self-managed or remote residency options.

Fifteen Build Place user licenses are included within the Lifecycle Experience license.

ACCESS TO INNOVATION

We recognize you need to innovate to challenge in your markets and that may mean introducing customizations into your IFS Cloud solution.

The Build Place contains all the key capabilities needed to customize, build and deliver your solution:

- Access to a copy of the master repository

- Access to your customer solution repository

- Build pipelines to combine the repositories into deployable code

- Ability to store and track the complete solution

- Automated provisioning of development and QA environments within the Build Place

- Possibility to seed environments with test data

- Automated solution builds and delivery creation ready for deployment to customer environments for UAT, Training and Production (in the "Use Place")

WHEN USING OUR SOLUTIONS, YOU ARE PART OF A LARGE ECOSYSTEM—A "FAMILY" OF CUSTOMERS, PARTNERS AND IFS EMPLOYEES.

ENABLING EVERGREEN

The Build Place also provides you with access to service updates and new releases.

The service updates are published monthly and are cumulative. They contain severity one and two fixes to known issues. They may also contain any legal requirements which must be delivered outside the release framework to maintain customer compliance. The service updates are kept minimal to support a seamless update process.

In the Build Place, you'll get access to the latest service update, will be able to apply that code to your build environment, and then deploy to a "use place" environment, e.g. your UAT environment, for further testing before using the Lifecycle Experience Portal to request the code to be moved to your production environment.

You'll also get access to the code for releases. Releases are provided every six months and contain new features and functionality, technological innovations, user experience improvements and more minor enhancements and fixes. Releases are valid for 23 months once available. You'll be able to choose which release you want to go to within that timeframe, so you control your own evergreen strategy.

Within the Lifecycle Experience Portal, you'll have that quick link to developer.ifs.com with tools such as the Update Analyzer and Configuration Analyzer to support your update and upgrade process.

ROADMAP

Our Lifecycle Experience is an area we intend to invest heavily in over the coming months and years. We want to improve further your experience of updates and upgrades by simplifying the testing process, including significant capabilities for the creation of your own automated test suites, to enhance standard tests that we'll provide in the future.

We are also looking at improvements around handling other solution assets such as data, documentation and user education. To further boost productivity in solution development, we intend to overhaul and modernize many aspects of the day-in-a-life for a developer.

Our strategic investment into the lifecycle experience covers the whole process from initial discovery and exploration of solutions to optimizing usage of the solutions years after go-live. While we will initially focus on the process of building the customer's solution (e.g. by establishing the developer portal and build place), we plan to thereafter broaden our focus to include what happens before and, most importantly, after the solution has been built.

When using our solutions, you are part of a large ecosystem—a "family" of other customers, partners and IFS employees. Key to our strategy is bringing this family closer together, helping and supporting each other even more than we already do today. We intend to move to a more integrated service provisioning—for example by providing access to IFS services such as support and IFS community, directly from within our product experiences.

ABOUT IFS

IFS develops and delivers enterprise software for customers around the world who manufacture and distribute goods, build and maintain assets, and manage service-focused operations. The industry expertise of our people and solutions, together with a commitment to delivering value to every one of our customers, has made IFS a recognized leader and the most recommended supplier in our sector. Our team of 4,000 employees and growing ecosystem of partners support more than 10,000 customers around the world to challenge the status quo and realize their competitive advantage.

Learn more about how our enterprise software solutions can help your business today at ifs.com

#forthechallengers

WHERE WE ARE

AMERICAS
+1 888 437 4968

ASIA PACIFIC
+65 63 33 33 00

EUROPE EAST
+48 22 577 45 00

EUROPE CENTRAL
+49 9131 77 340

UK & IRELAND
+44 1784 278222

FRANCE, BENELUX AND IBERICA
+33 3 89 50 72 72

MIDDLE EAST AND AFRICA
+971 4390 0888

NORDICS
+46 13 460 4000