IFS Aviation Maintenance

Getting Started

ICAM 26.2



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Getting to know ICAM

Overview

IFS Cloud Aviation Maintenance (ICAM) is designed to support aviation organizations of all sizes. Ranging from small operators to large-scale global fleets. As part of the broader IFS Cloud ecosystem, ICAM not only manages core configuration and maintenance operations but also integrates seamlessly with finance, supply chain, HR, and customer experience modules. This flexibility allows customers to align functionality with their operational needs while ensuring scalability as their business grows.

ICAM and Maintenix

Functionality Differences

Maintenix (Legacy): Our specialized, standalone aviation maintenance solution with proven functionality across commercial and defense operators. It is the best in the industry for managing core aircraft configuration and engineering processes but remains isolated from broader enterprise functions.

> **Note** Maintenix now serves as the CAMO module, focusing on continuing airworthiness management.

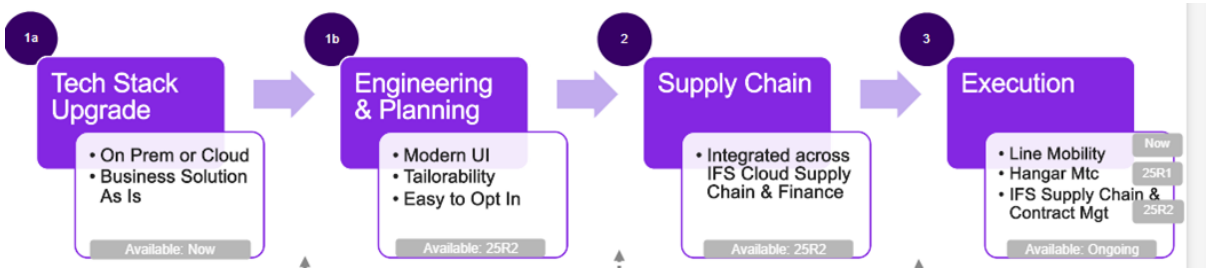
ICAM (Current and future-focused): Extends beyond maintenance into a connected, enterprise-grade cloud solution. It enables data sharing across different business areas, supports advanced analytics, and provides a more modern user experience, ensuring customers can future-proof their operations.

ICAM delivers cloud-based configuration management while ensuring seamless integration with other core business functions.

Deployment Differences

Maintenix: Traditionally a standalone solution, now functioning as the CAMO module, often on-premises or with selected cloud add-ons.

ICAM: Fully cloud-based. Existing customers can transition to cloud through a tech stack upgrade, integrate the supply chain module, and then the maintenance execution systems, while retaining existing CAMO workflows.



ICAM Versions

To support organizations at different stages of their aircraft configuration management and maintenance journey, we provide multiple deployment models.

1. ICAM Technical Upgrade – The Business Solution and a new login screen
2. ICAM and Lobbies - Configurable role-based dashboards that include user specific workflows, KPIs, reports, and links, with Power BI
3. ICAM with Lobbies, Engineering & Planning - Reskinned CAMO pages with enhanced user experience
4. ICAM with Lobbies, Engineering, Planning and ATCM - Added Allowable Configuration management and IPC revision management

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Getting Started

User interface and navigation

The CAMO Module user interface consists of a set of web pages that are linked together to support predefined workflows, which usually start from a to-do list. CAMO also includes some applications, which you can access from within to-do list pages, that open in different browser tabs or screens, for example, Slot Planner and Production Planner (PP&C).

After signing in to CAMO, most users see a to-do list. Your to-do list is a page that contains the tab pages, buttons and menu items that you need to complete the activities that are relevant to your role in CAMO. For some roles, the page that appears after signing on contains tiles that you can click to access various CAMO pages. If you have more than one role in CAMO, you see the to-do list of your primary role. To access the to-do lists for your other roles, click the menu arrow beside the CAMO logo in the page header.

The different types of pages in CAMO are:

- To-do list tab pages that show information relevant to your responsibilities and items that require your attention.
- Search pages that you use to find specific information, for example an inventory record, a purchase order, or a maintenance task, or several items that share the same search criteria.
- Details pages, where you can access and modify information, such as the details about an aircraft, a part number, or a purchase order. You access details pages when you click a link on a to-do list tab or in the search results after performing a search.
- Action pages, where you add information to or change information in CAMO records. The name of action pages begin with a verb, for example, the Create Inventory page and the Edit Location page. Usually, you see an action after clicking a button above or on a to-do list tab, or in a details page.

You navigate through CAMO pages to complete workflows. As you progress through the pages, CAMO navigation options prevent you from getting lost. The following describes the navigation options:

Navigation options

To	Do this
Return to the previous page you visited.	On a search page, click Close. On a details page, click OK or click Close.
Save the changes you made on the page and return to the previous page you visited.	On the action page, click OK.
Discard any change you made on the page and return to the previous page you visited.	On the action page, click Cancel.
Return to your CAMO start page (your to-do list).	On a search, details, or action page, click the CAMO logo in the top left corner of the page.
Access the details page of an item in CAMO, such as a part number, an inventory item, or a part request.	On any page type, click the link to the item (a part number, the serial number of the inventory, the part request code).
Access an action page on which you can modify information.	On a to-do list tab or a details page, click an action button, for example, the Create Inventory button.

Also, you can open linked CAMO pages in additional tabs in your browser, or in separate browser windows, instead of replacing the current page; you do so by right-clicking the link to the additional page you want to open, and selecting the desired option in the menu.

Tip You can use your mouse to drag to select multiple check boxes in a list. Select the first check box, hold down the left mouse button, and then drag the mouse pointer over the check boxes you want to select.

Change your PIN Code

Some actions in the CAMO Module in IFS Cloud ask you to confirm your identity. For these actions, you enter your IFS Cloud PIN code, not your password. You set and change your PIN

code in the IFS Cloud interface, not in CAMO. A PIN code has exactly six digits and only numbers are permitted.

Steps

1. In the IFS Cloud user interface, open the Navigator menu.
2. Go to **My Administration** > **PIN Code**.
3. Click **Set PIN Code.**
4. Type and confirm your PIN code.
5. Click **OK**.

Using CAMO and finding information

If you do not see the to-do list tab, menu item, or button that you expect to see—or that the instructions in the help tell you to use—you might not have the permissions that are required to see these items. To-do list tabs, menu items, and buttons are accessible to users who have one or more role(s) in which the permissions are set. If you need to obtain additional to-do lists, menu items, or buttons, contact your CAMO administrator.

When you click Help in CAMO, you see a page that lists the activities that your primary role allows you to complete. If you have several roles, you can click a link on the help page to see all of the roles available in CAMO. Also, you can click the Contents tab in the help window to see all of the information provided in the help, or you can click the Search tab to find specific information.

My Alerts tab

The My Alerts tab displays all alerts assigned to the current user. Alerts that have been archived will not appear on this list.

The table of assigned alerts contains the following columns:

- Alert ID: A generated code number.
- Name: The name or type of alert.
- Status: The current status of the alert. Possible alert statuses include:
  - NEW means that the alert has not yet been reviewed.
  - ACK means that the alert has been acknowledged.
  - DISP means that the alert has been dispositioned.
- Priority: The alert priority. A priority of 0 is lowest. A priority of 1 or higher is considered critical.
- Alert Date: The date that the alert was issued.
- Acknowledged Date: The date that the alert was acknowledged.
- Dispositioned Date: The date that the alert was dispositioned.

- Message: A description of the alert.

Unassigned Alerts tab

The Unassigned Alerts tab displays all alerts sent to roles to which the current user belongs, but that are not assigned to any user.

The table of unassigned alerts contains the following columns:

Tab columns

Column Name	Description
Alert ID	A generated code number.
Name	The name or type of alert.
Status	The current status of the alert. Possible alert statuses include: • NEW means that the alert has not yet been reviewed. • ACK means that the alert has been acknowledged. • DISP means that the alert has been dispositioned.
Priority	The alert priority. A priority of 0 is lowest. A priority of 1 or higher is considered critical.
Alert Date	The date that the alert was issued.
Acknowledged Date	The date that the alert was acknowledged.
Dispositioned Date	The date that the alert was dispositioned.
Message	A description of the alert.

Change the theme

To change the look of your user interface, set the theme in your user preferences. If you are using CAMO with IFS Cloud, you might prefer the Aurena theme. You can change the theme at any time.

About this task

For more information on themes, see the *Maintenix Administration Guide*.

Steps

1. From your main menu, click **Options** > **Preferences**.
2. Select a theme and click **OK**.

ABOUT IFS

IFS develops and delivers enterprise software for customers around the world who manufacture and distribute goods, maintain assets, and manage service-focused operations. The industry expertise of our people and solutions, together with commitment to our customers, has made us a recognized leader and the most recommended supplier in our sector. Our team of 3,500 employees supports more than 10,000 customers world-wide from a network of local offices and through our growing ecosystem of partners.

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