



Country Solution Indonesia

IFSCLOUD25R1



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Note:

The capabilities listed below have in the GET App10 been moved to generic functionality. These capabilities are no longer parameterized from Localization Control Center, they are general for any country.

The capabilities moved to generic functionality are:

- Transport Slip
- Official Document Number
- Virtual Account Number



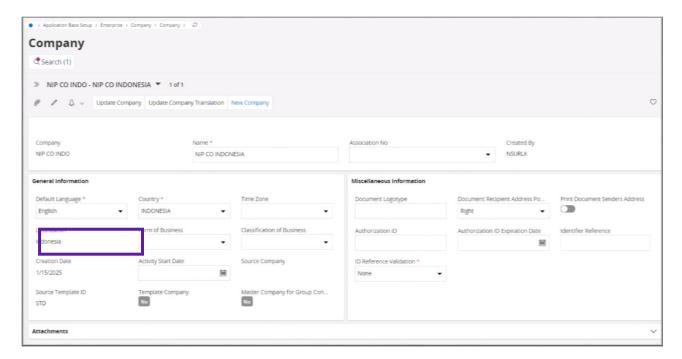
1 Company Set-up

1.1 Overview

In order to utilize the Indonesian functionality, the company must be set up as using the Indonesian localization. This is defined in the page *Company*.

1.2 **Define localization**

- Open the *Company* page.
- Search for the company.
- Select "Indonesia" in the drop-down list in the Localization field and save. Note that this cannot be changed once transactions are created for the company.

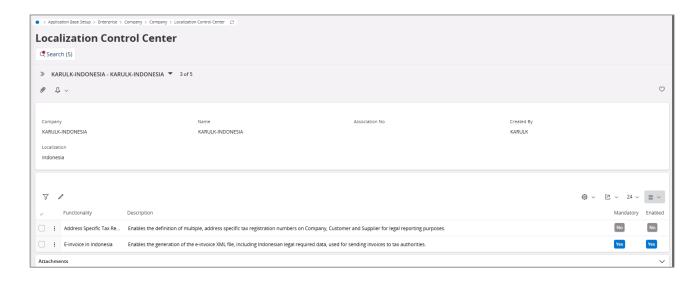


1.3 Select Localization functionality

Specify which functionality to use.

- Open the Localization Control Center tab in the Company page.
- The localization selected in previous step is displayed in the Localization Control Center field and cannot be changed.
- All functionality available for Indonesia is presented in the list. Enable/Disable the functionality based on the requirements for the company by enabling/disabling the toggle.







Address Specific Tax Registration Numbers 2

2.1 **Overview Legal Requirement**

The Indonesian tax authority issues different numbers to registered businesses. Each of these numbers has a different meaning and format as follows:

- IDNPWP stands for Nomor Pokok Wajib Pajak, this acts as the Taxpayer Identification Number (TIN).
- IDNITKU is a unique identifier assigned to businesses that are registered for TIN and it has 22 alphanumeric characters and used for tracking and managing financial transactions of branches within the same company. It is a combination of the TIN and address specific branch code.
- IDNIK stands for National Identification Number. This needs to be defined when the customer does not have a Tax Identification Number.

The LCC for "Address Specific Tax Registration Numbers" with the description "Enables the definition of multiple, address specific tax registration numbers on Company and Customer for legal reporting purposes." This LCC has been used to define the IDNITKU, IDNPWP & IDNIK. This parameter is optional. User who does not have multiple tax ID numbers are not required to enable it.

2.2 **Process Overview**

Enter basic data for Tax ID Types

Enter address specific Tax ID Numbers on Company, Supplier and Customer

Tax ID Numbers are fetched to the Einvoice XML

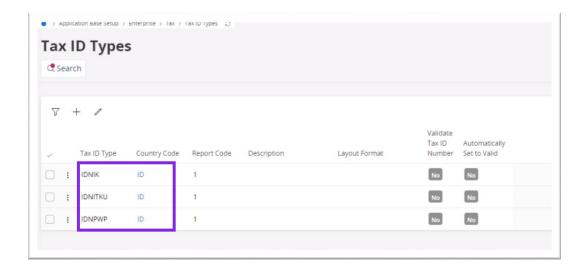
2.3 **Prerequisites**

The company must be set up to use the Indonesian localization, see the Company Set-Up chapter. The Address Specific Tax Registration Numbers parameter must be enabled if the user is registered for Tax Identification Number (NPWP) in Indonesia.

2.4 **Enter Basic Data for Tax ID Types**

Ensure the Tax ID Types IDNPWP, IDNITKU & IDNIK, are defined for Country Code ID in the Application Base Setup/Enterprise/Tax/Tax ID Types page (standard functionality).

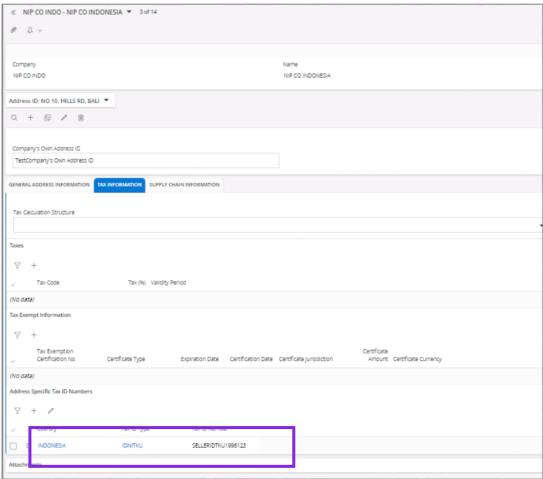




2.5 **Enter Address Specific Tax ID Numbers**

2.5.1 COMPANY

Enter address specific tax ID numbers for your company in the Application Base Setup /Enterprise/Company/Address page, Tax Information tab.





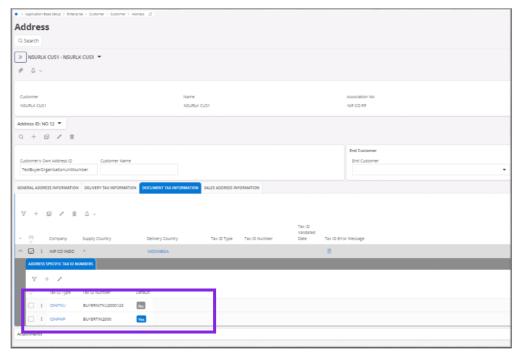
Note that entering address specific tax ID numbers for your company will not replace the information entered for Tax Liability Countries in the *Application Base Setup/Enterprise/Company/ Company/Tax Control*, *Invoice* tab. These are separate functionalities.

2.5.2 CUSTOMER

Enter address specific tax ID numbers for your customer on the **Document Tax Information** tab in the **Application Base Setup/Enterprise/Customer/Customer/Address** page.

An address specific tax ID can be set as default by selecting the tax ID and click **Set Default**. The default address specific tax ID will be retrieved for transactions in *Financials/Tax Ledger/Tax Transactions*, *Sales/Order/Customer Order* and *Warehouse Management/Intrastat Reporting/ Intrastat* pages. Unset the tax ID number as default by using command button **Reset Default**.

Note that tax ID numbers cannot be entered on the upper level if address specific tax ID numbers are already entered in the nested list. This is to ensure no duplicate records are entered.



2.6 Tax ID Numbers are fetched to the E-invoice XML

2.6.1 COMPANY

Address specific tax ID numbers entered in the *Application Base Setup*/Enterprise/Company/Address page *Tax Information* tab is appearing in E-invoice XML as follows.



```
<SellerPartyDetails>
   <SellerPartyIdentifier/>
   <SellerOrganisationName>KARULK-INDONESIA</SellerOrganisationName>
   <SellerOrganisationTaxCode>NPWP1234</SellerOrganisationTaxCode>
   <IDSellerNITKU>NITKU ID01</IDSellerNITKU>
    SellerPostalAddressDetails>
       <SellerStreetName>AA, AAA</SellerStreetName>
       <SellerTownName>AAA
       <SellerPostCodeIdentifier>AAA
       <CountryCode>ID</CountryCode>
   </SellerPostalAddressDetails>
```

2.6.2 CUSTOMER

Address specific tax ID numbers entered for your customer on the Document Tax Information tab in the Application Base Setup/Enterprise/Customer/Customer/Address page is appearing in E-invoice XML as follows.

```
<BuyerPartyDetails>
   <BuyerPartyIdentifier/>
   <RuverOrganisationName>RK CUS INDO-01
   <BuyerOrganisationTaxCode>CUS TIN 123/BuyerOrganisationTaxCode>
   <IDBuyerNITKU>CUS ID01 NITKU 123/IDBuyerNITKU>
   <IDBuyerDocument>TIN</IDBuyerDocument>
   <BuyerPostalAddressDetails>
       <BuyerStreetName>BB, BB</BuyerStreetName>
       <BuyerTownName>BB</BuyerTownName>
       <BuyerPostCodeIdentifier>BBBB</BuyerPostCodeIdentifier>
       <CountryCode>IDN</CountryCode>
       <CountryName>INDONESIA
   </BuyerPostalAddressDetails>
```



3 Indonesian E-invoicing

3.1 Overview Legal Requirement

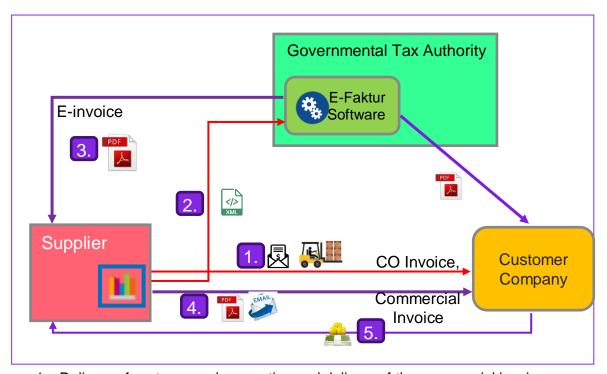
Starting from 1st July 2015 the Indonesian Government Tax Agency introduced a regulation for all companies in Indonesia to report all tax invoices using an application called e-Faktur. Companies can directly upload the tax invoice information in a CSV file to this application portal.

The tax invoices should contain an official invoice number. (Tax invoice Number in Indonesian context) The tax authorities assign a range of tax invoice numbers to a company in yearly basis. However, not all the invoices should be reported to E-Faktur and not required to include those invoices in the input CSV file. Invoices resulting from customer order deliveries from a site in free trade zone to a customer within same zone is such an example.

Companies should report transactions between their own sites to the tax authorities via a CSV file. (Delivery invoice in Indonesian context)

In July 2024, the Indonesian government announced the development of the Core Tax System (Pembaruan Sistem Inti Administrasi Perpajakan or PSIAP) to automate and digitize tax administration services. Starting in 2025, with the full implementation of mandatory e-invoicing, XML is becoming the preferred and mandatory format, expected to be the only accepted format for bulk uploads. In line with this transition, IFS Cloud is also adopting XML as the standard format.

3.1.1 BUSINESS PROCESS FOR CUSTOMER INVOICE HANDLING FOR INDONESIA.



- 1. Delivery of customer order, creation and delivery of the commercial invoice.
- 2. Generate the XML file and upload it to e-Faktur.
- 3. e-Faktur system validate the invoice information and assigns Fiscal Invoice Serial.
- 4. Sending e-invoice to the customer.
- 5. Customer payment



3.2 Process Overview



3.3 Solution Overview

The Indonesia e-invoice utilizes IFS Cloud's Continuous Transaction Control standard functionality to send invoices. Additional Indonesian legally required tags and related basic data are included with a localization parameter. A service provider is needed to transform the generated XML file (IFS style) to required format.

3.4 Prerequisites

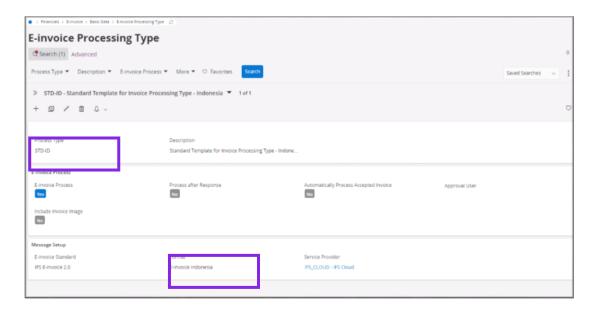
The company must be set up to use Indonesian localization, see the <u>Company Set-up</u> chapter. In addition to this, the following localization parameters must be enabled:

- E-invoice in Indonesia
- Address Specific Tax Registration Numbers
 Read the chapter Address Specific Tax Registration Numbers and setup Customer and Company IDNPWP and IDTKU accordingly.

3.5 Basic data set-up

3.5.1 DEFINE BASIC DATA FOR E-INVOICE PROCESSING

A new process type, **STD-ID**, has been introduced to handle the compliance process facilitating the mandatory E-invoice process.



A new process type could be defined by the user with the parameters set as below:

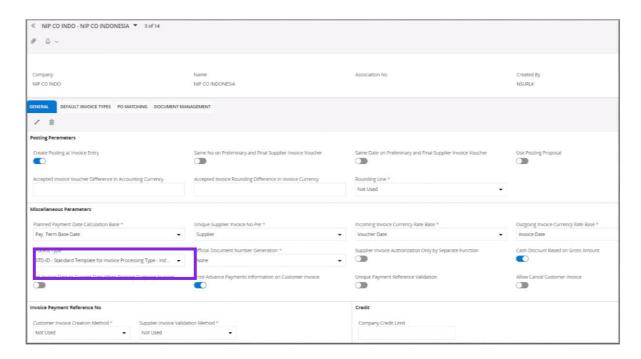


- E-invoice Process = Yes
- Process after Response = No
- Format = E-invoice Indonesia
- Approval User needs to be added.

The format E-invoice Indonesia is added to distinguish the Indonesian XML schema used for generating invoice files sent to the tax authority. This format includes mandatory e-invoice tags specific to Indonesia, differentiating it from the standard XML schema.

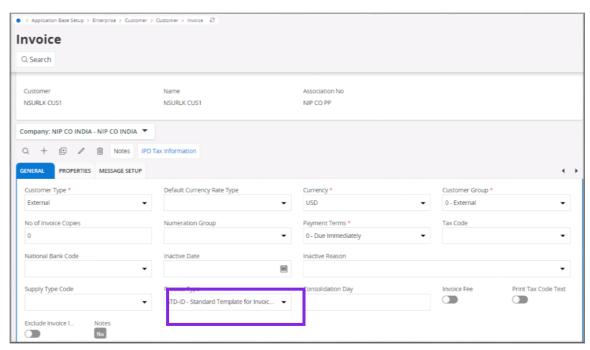
3.5.2 E-INVOICE SETUP

The Process Type must be connected to the *Company* and/or *Customer* page. Basic data set up in Company Page/ Invoice /General tab/Miscellaneous Parameters.



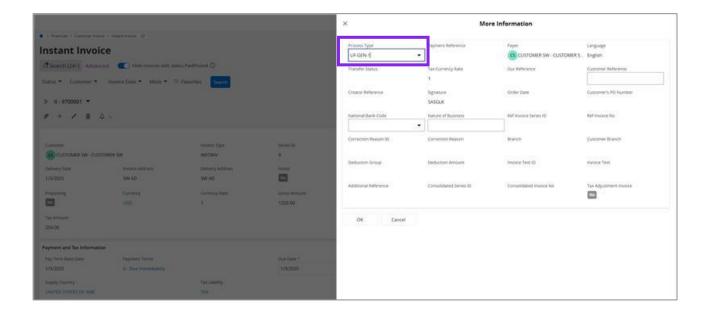
Basic data set up in Customer Page/ Invoice /General tab.



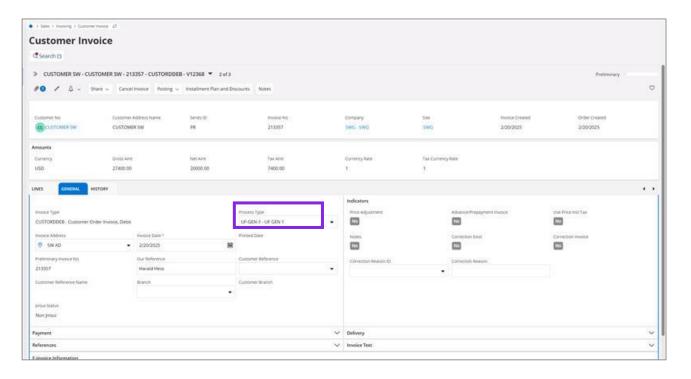


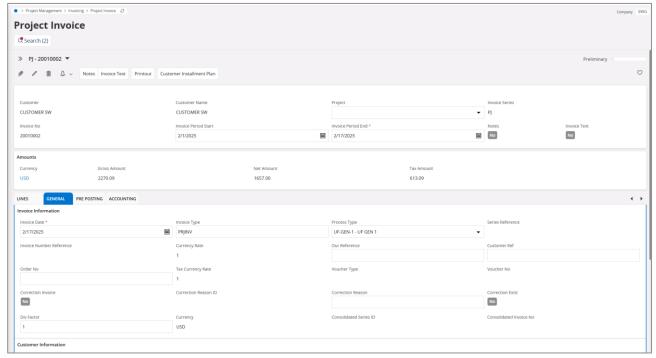
The Process Type connected to Company/Customer will facilitate enabling the "Send Invoice" command from the customer invoice level.

It is also possible to modify the process type at the invoice level (Instant Invoice/Customer Order Invoice/Project Invoice) when it is connected to the Company or Customer. In such cases, the system will automatically fetch the process type associated with the Company or Customer. Priority is given to the customer-level process type. This functionality enables the exclusion of non-liable invoices from being sent to Tax Authorities by selecting a process type that is not enabled for "E-invoice Process" at the invoice level.







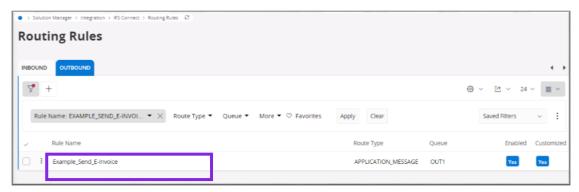


3.5.3 ROUTING RULE

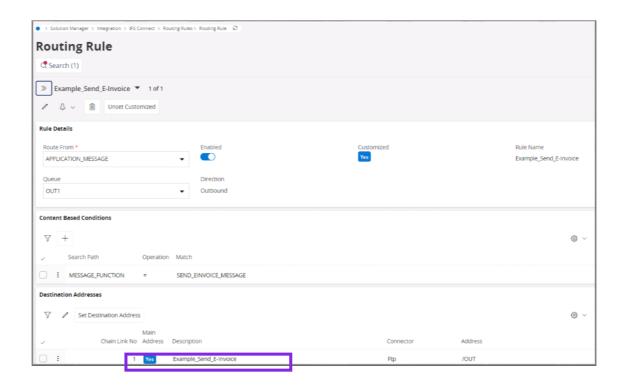
Example_Send_E-invoice has been used to send the invoice.

Solution Manager/ Integration/IFS Connect/Routing Rules/ Outbound





The setup of the routing rule needs to have the following conditions:



3.5.4 DEFINE TAX CATEGORIES

The APP10 GET E-Tax solution is primarily integrated with the Official Invoice Number solution available in APP10 GET. However, due to the recent tax database restructuring in Indonesia, the tax authority now assigns Fiscal Invoice Serial Numbers (NSFP) to each invoice, which are essential for its validity. As a result, the Official Invoice Number solution will no longer be used by Indonesian companies.

3.5.4.1 Define Transaction Codes

The Transaction Code is mandatory in the e-invoice XML and must be specified under **Tax Category 1** on the **Tax Categories** page.

Users migrating from APP9 and APP10 GET to IFS Cloud will have Component A (value and description) automatically mapped to Tax Category 1 through the data upgrade process. However, users must verify the validity of the transaction code and take necessary actions. Additionally, the remaining basic data setup must be manually configured by the user.





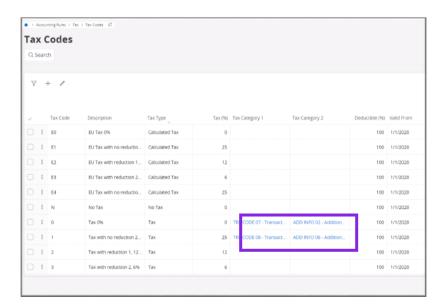
3.5.4.2 Define Additional Information

Enter specific Additional Information in Tax Category 2 on the Tax Categories page.



3.5.5 DEFINE TAX CODES

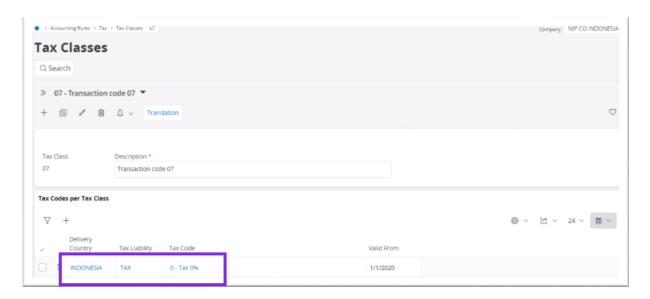
Use IFS Cloud standard functionality to connect 'Tax Category 1' and 'Tax Category 2' to the Tax Codes page. It enables the possibility to link the transaction code to the tax code.





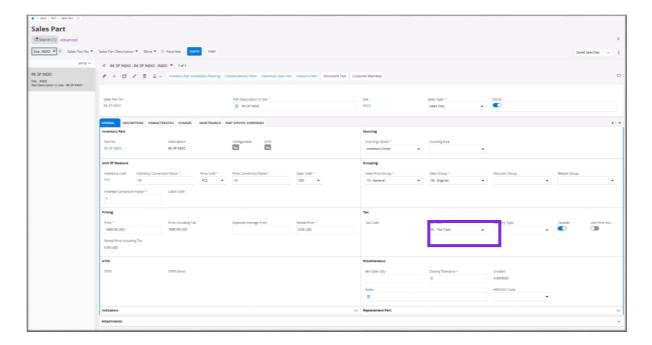
3.5.6 DEFINE TAX CLASSES

Use IFS Cloud standard functionality to create a Tax Class in 'Tax Classes' page and connect the Tax Codes to the created Tax Class.



3.5.6.1 Specify Tax Classes on Sales Part

Use IFS Cloud standard functionality and connect Tax Classes to Sales Part.



3.5.6.2 Specify Tax Classes on Sales Object

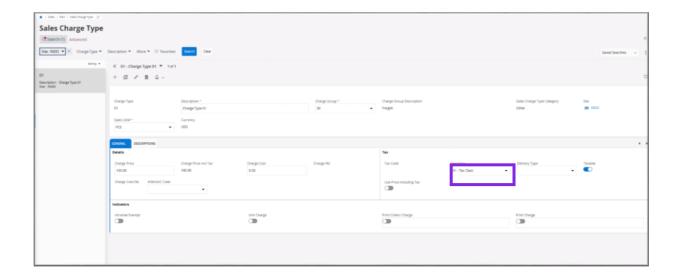
Use IFS Cloud standard functionality and connect Tax Classes to Sales Object.





3.5.6.3 Specify Tax Classes on Sales Charge Types

Use IFS Cloud standard functionality and connect Tax Classes to Sales Charge Types.



3.5.7 DEFINE NPWP AND NITKU

It is legally required to include the NPWP and IDTKU No (NITKU) of both the seller and buyer in the XML file. The NPWP (Taxpayer Identification Number) is issued by the Indonesian Directorate General of Taxes (DJP). The NITKU serves as a unique identifier for a specific branch of a registered company. The NPWP consists of 16 alphanumeric characters, while the NITKU contains 22 alphanumeric characters, linking it to the parent entity's NPWP. The NITKU is a combination of the NPWP number and a branch-specific address code.

The LCC for "Address Specific Tax Registration Numbers" with the description "Enables the definition of multiple, address specific tax registration numbers on Company, Customer and Supplier for legal reporting purposes." This LCC has been used to define the seller & buyer NITKU and buyer NITKU.

Tax ID Types is core functionality. New Tax ID Types "IDNITKU", "IDNPWP" and "IDNIK" has been introduced by script to the Tax ID Types page for Country Code "ID".



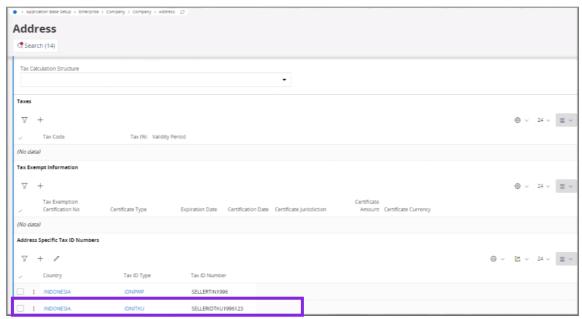
For Customer upgrading from APP10 GET to IFS Cloud, the data migration process will proceed as follows.

- Data already entered for Tax Liability Countries in the Application Base Setup/Enterprise/Company/ Company/Tax Control, Invoice tab in APP10 GET will be fetched to Application Base Setup/Enterprise/Company/ Company/Tax Control, Invoice tab in IFS Cloud. It is the user's responsibility to ensure that the Tax ID type is correctly retrieved.
- Data already entered for Document Tax Information in Application Base Setup/Enterprise/Customer/ Customer/Address tab in APP10 GET will be fetched for Tax ID Type IDNPWP in Financials/ Customer Invoice/ Customer/Address/ Document Tax Information tab in IFS Cloud. It is the user's responsibility to ensure that the Tax ID type is correctly retrieved.
- Data already entered for NIK Number field in Application Base Setup/Enterprise/Customer/ \Customer /Invoice /General tab in APP10 GET will be fetched for Tax ID Type IDNIK in Financials/ Customer/ Invoice/ Customer/Address/ Document Tax Information tab in IFS Cloud.

3.5.7.1 Specify Seller NITKU on Company Basic Data

In Company under Address/Tax Information/Address Specific Tax ID Numbers, add the Tax ID Types "IDNPWP" and "IDNITKU" and enter the NPWP Number and NITKU under Tax ID Number.

If the seller organization has both NPWP and NITKU, the Address Specific Tax ID Numbers LCC parameter must be enabled, and multiple tax ID types should be added. The Seller NITKU must be included in the E-invoice XML under the tag "SellerPartyDetails/IDSellerNITKU", retrieving its value from the invoice address used on the invoice.



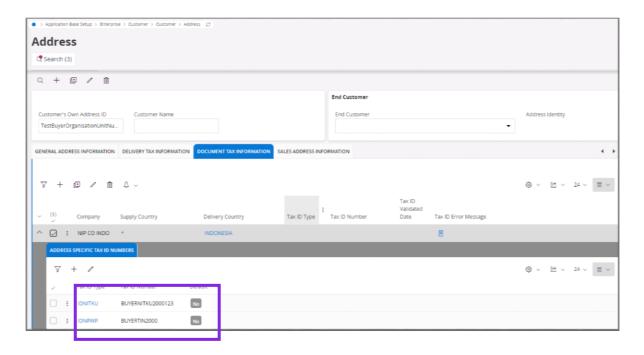


3.5.7.2 Specify Buyer NPWP and NITKU on Customer Basic Data

In Customer under *Address/Document Tax Information/Address Specific Tax ID Numbers*, add the Tax ID Types "**IDNPWP**" and "**IDNITKU**" and enter the NPWP number and NITKU number under Tax ID Number.

The Buyer NPWP value will be retrieved for the <BuyerOrganizationTaxCode> tag in the E-invoice XML, and the IDNPWP Tax ID Type must be set as the default.

The tag <IDBuyerIDNITKU> needs to be included in the E-invoice xml file and fetch the value from the invoice address used on the invoice.

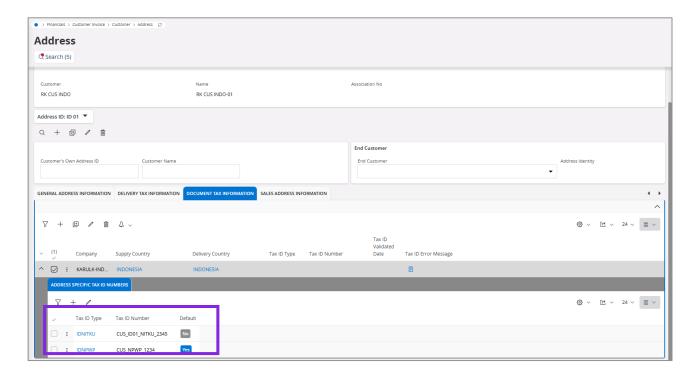


3.5.8 DEFINE BUYER DOCUMENT TYPE

As per legal requirements, the Buyer Document Type must be included in the E-invoice XML. The value retrieved should be either the Tax Identification Number (TIN) or the National Identification Number (NIK).

Retrieve the value from the invoice address used on the invoice. If the tax ID type is IDNPWP or IDNITKU, the buyer document value should be TIN. If the tax ID type is NIK, the buyer document should be NIK. The tag should be labeled as "BuyerPartyDetails/IDBuyerDocument".





3.5.9 COUNTRY CODE

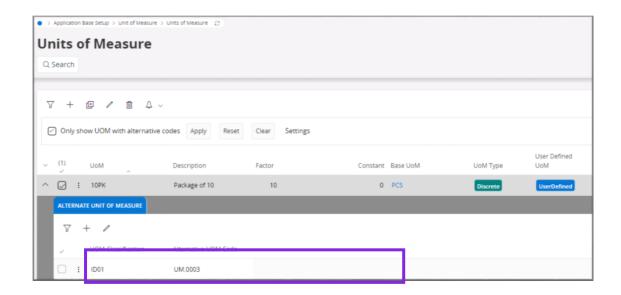
It is mandatory to display the value in the E-invoice XML tag (BuyerPostalAddressDetails -> CountryCode) as a 3-digit country code. Since the IFS core solution only provides a 2-digit country code, the required 3-digit country code will be retrieved from the **Country Code (Alpha-3)** field.



2.5.10 Define Alternate Unit of Measurements

If local UoM codes need to be defined instead of the standard UoM, use the Alternative Unit of Measure. in Application Base Setup/Unit of Measure/Units of Measure page, set up alternative unit of measure in field UoM Classification. For Indonesia, use the prefix "ID".





In the einvoice.xml file, the unit of measure information will be available under section Invoice Row.

- DeliveredQuantity QuantityUnitCode
- InvoicedQuantity QuantityUnitCode
- UnitPriceAmount AmountCurrencyIdentifier

3.5.10 DEFINE CUSTOM DECLARATION NUMBER

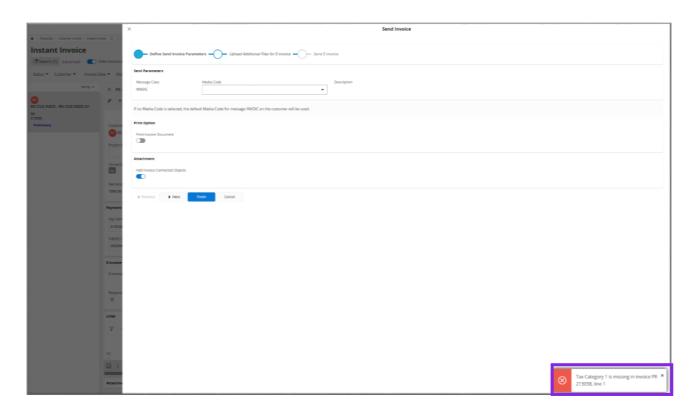
Use IFS Cloud Standard Functionality to define the Customs Declaration Number field in Customer Order Invoice Lines to record the Customs Declaration Number and Date. The value will be retrieved for the <IDCustomsDeclarationNumber> tag in the E-invoice XML

3.6 Create Invoice

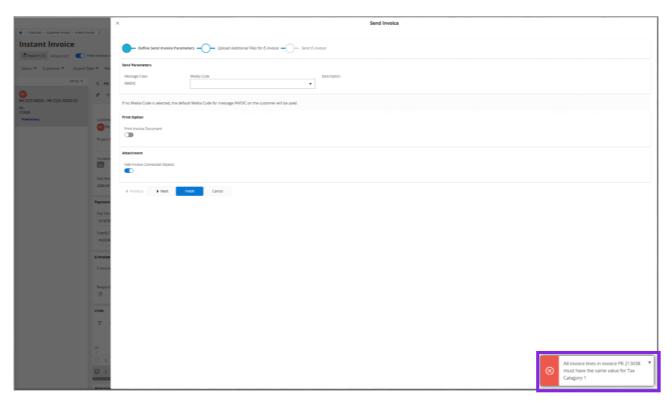
Create invoices by following the standard processes specified in IFS Cloud Documentation.

If Tax Category 1 is not defined in any of the tax lines of Instant Invoice, Customer Order Invoice and Project Invoice, the following error message will appear when sending the invoice.





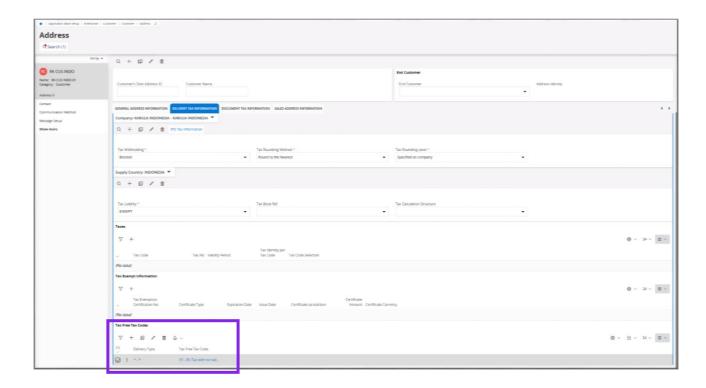
Further if more than one Tax Category 1 is defined on Instant Invoice, Customer Order Invoice and Project Invoice lines, the following error message will appear when sending the invoice.



For VAT Collector and Exclude VAT on Commercial Invoice scenarios, identify the customer to whom these sales transactions are applicable.

In Customer's Delivery Tax Information tab, define the Tax Liability as Exempt. Also connect Tax Codes with Tax Type Calculated tax in Tax Free Tax Codes section.





If a customer is connected to an Indonesian company where the 'E-invoice in Indonesia' LCC parameter is Mandatory and Enabled, and the customer is tax exempt (with a connected Calculated Tax), E-Tax Invoice will depict the tax amount only in following tags,

- <RowVatRatePercent>
- <RowVatAmount>
- <RowVatExcludedAmount>
- <RowAmount>

However, in other scenarios, if Calculated Tax is used (i.e. Customer is connected to an Indonesian company, 'E-invoice in Indonesia' LCC parameter is Mandatory and Enabled in the company but not tax exempt) E-tax invoice will not depict the tax amount.

3.7 Generate XML File

Generate the E-invoice file by following the standard process specified in IFS Cloud Documentation. When the E-invoice XML file is created, it is placed in the IFS Connect OUT folder.

To support the Indonesian legislation the below information is included in the E-invoice XML.

Value	Tag
TIN	SellerOrganisationTaxCode
TaxInvoiceDate	InvoiceDate
TrxCode	IDTaxCategory1
AddInfo	IDTaxCategory2
CustomDoc	IDCustomsDeclarationNumber
RefDesc	InvoiceNumber
SellerIDTKU	IDSellerIDNITKU
BuyerTin	BuyerOrganisationTaxCode



BuyerIDTKU	IDBuyerIDNITKU
BuyerDocument	IDBuyerDocument
BuyerCountry	CountryCode
BuyerDocumentNumber	IDBuyerNIK
BuyerName	DeliveryPartyIdentifier
BuyerAdress	DeliveryPostalAddressDetails
BuyerEmail	DeliveryEmailaddressIdentifier
Opt	RowDeliveryType
Name	ArticleName
Unit	UnitPriceUnitCode
Price	UnitPriceAmount
Qty	DeliveredQuantity
TotalDiscount	RowDiscountAmount
TaxBase	RowVatExcludedAmount
VATRate	RowVatRatePercent
VAT	RowVatAmount

For more detailed information about the added tags, see chapter Appendix.

3.8 **Send e-invoice file to authority**

Send the E-invoice file for approval by following the standard process specified in IFS Cloud Documentation.

3.9 **Delimitations**

- Only tags with a mandatory legal requirement for the e-invoice XML are supported.
- The functionality for E-invoice is not supported for interest invoices and prepayments.
- Regarding VAT Collector and Exclude VAT on Commercial Invoice scenarios, handled only the mandatory tags in E-tax Invoice (i.e. <RowVatRatePercent>,
 <RowVatAmount>,<RowVatExcludedAmount>,<RowAmount>).



4 Appendix

Sample schema (XSD) for e-Invoice sending as well as receiving can be found in the Technical Documentation (TechDocs) for 25R1.

In - Solution Manager User Guide/Integration/IFS Cloud Business Components/...

4.1 E-invoice Format

The below attached Excel file describes the mapping of the Indonesian e-invoice format and IFS e-invoice format. Note that only mandatory tags are mapped.

