



Country Solution Oman

IFSCLOUD26R2

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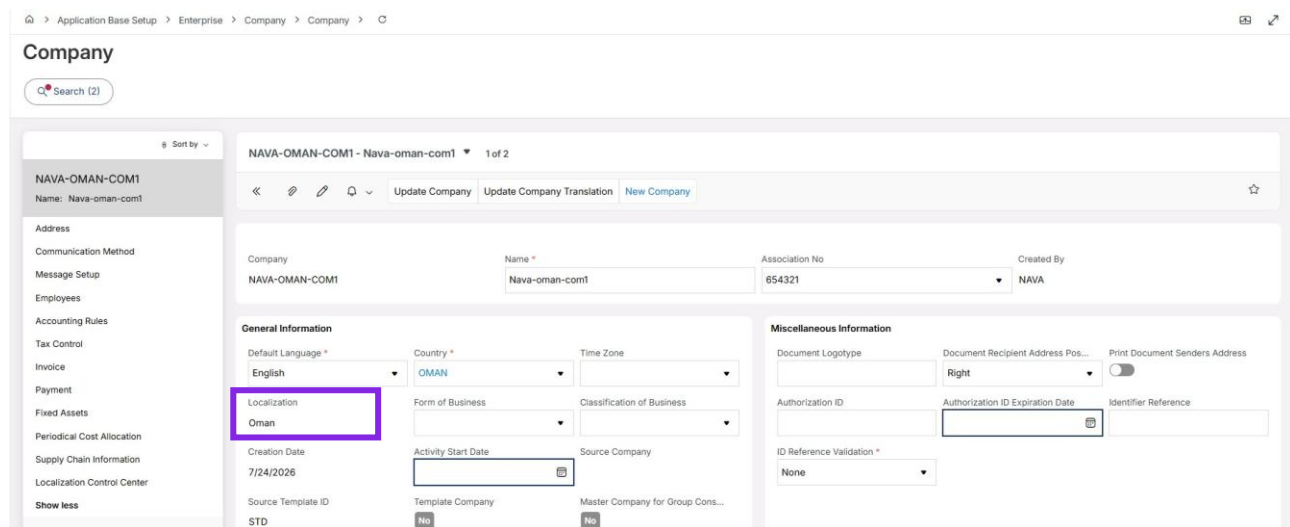
1 Company Set-up

1.1 Overview

To utilize Oman's functionality, the company must be set up using Oman localization. This is defined on the Company/General Information page.

1.2 Define Localization

- Open the page, **Company**.
- Search for the company.
- Select “Oman” in the drop-down list of the **Localization** field in **General Information** and save. Note that this cannot be changed once transactions are created for the company.



The screenshot shows the 'Company' page for 'NAVA-OMAN-COM1'. The 'General Information' tab is active, and the 'Localization' field is highlighted with a red box, showing 'Oman'. The 'Miscellaneous Information' tab is also visible, showing fields for 'Document Logotype', 'Document Recipient Address Pos...', 'Print Document Senders Address', 'Authorization ID', 'Authorization ID Expiration Date', 'Identifier Reference', and 'ID Reference Validation *'.

1.3 Select Localization Functionality

Specify which functionality to use.

- Open the **Localization Control Center** sub-menu under **Company**.
- The localization selected in the previous step is displayed in the **Localization Control Center** field and cannot be changed.
- All functionalities available for Oman are presented in the list. Enable/Disable the functionalities based on the requirements of the company by selecting the toggle buttons Enable.

Search (2)

NAVA-OMAN-COM1 - Nava-oman-com1 ▾ 1 of 2

NAVA-OMAN-COM1
Name: Nava-oman-com1

Address

Communication Method

Message Setup

Employees

Accounting Rules

Tax Control

Invoice

Payment

Fixed Assets

Periodical Cost Allocation

Supply Chain Information

Localization Control Center

Show less

«

Company

Name _____

Association No

Created By

Localization

Oman

✓	Continuity
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Inventory ended

☐	E-invoice in Oman	Enables the generation of the e-invoice XML file, including Oman legal required data, used for sending invoices to tax authorities.
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No

Yes

2 Oman E-invoicing

2.1 Overview Legal Requirement

Oman's Tax Authority (OTA) is rolling out mandatory e-invoicing under its "Fawtara" program, requiring invoices to be exchanged as structured XML per the Oman-specific PINT-OM specification. The mandate follows a phased rollout, starting with the largest VAT-registered taxpayers and progressively extending to all remaining VAT-registered businesses and government transactions.

2.2 Process Overview

IFS Cloud standard UBL e-invoicing will be used for Oman e-invoicing.



2.3 Solution Overview

Customer invoices will be generated as electronic invoices (e-invoices) in XML format and submitted to the relevant tax authorities in compliance with the UBL standard. The standard IFS Cloud UBL e-Invoicing functionality will be used to support Oman e-Invoicing requirements. All mandatory data elements required by Oman regulations will be incorporated within the UBL e-invoice structure.

2.4 Prerequisites

The company must be set up to use Oman localization, see the [Company Set-up](#) chapter. In addition to this, the following localization parameters must be enabled:

- **E-invoice in Oman**

2.5 Basic data set-up

2.5.1 DEFINE BASIC DATA FOR E-INVOICE PROCESSING

A new process type could be defined by the user with the parameters set as below:

- E-invoice Process = Yes
- Process after Response = No
- E-invoice Standard = IFS UBL Invoice
- Format = E-invoice General
- Approval User needs to be added.

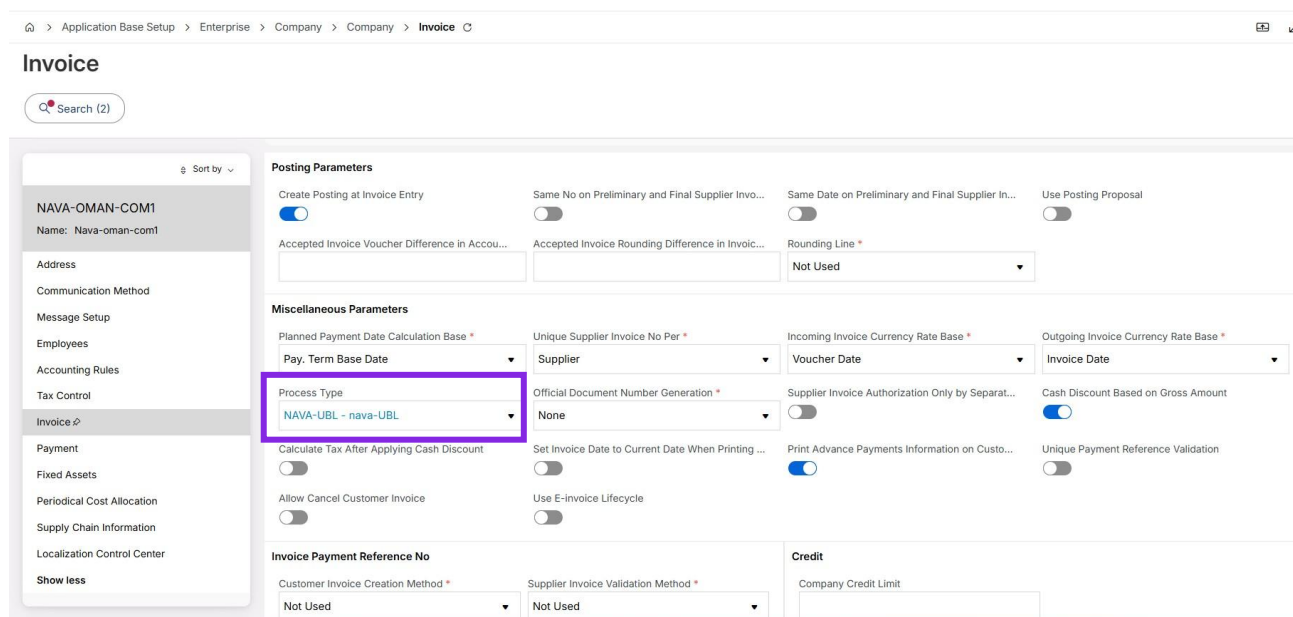
The process type must be connected in the **Company** and/or **Customer** page for invoices to be sent to customers. It is also possible to modify the process type at the invoice level (Instant

Invoice/Customer Order Invoice/Project Invoice) when it is connected to the Company or Customer. In such cases, the system will automatically fetch the process type associated with the Company or Customer. Priority is given to the customer-level process type. This functionality enables the exclusion of non-liable invoices from being sent to Tax Authorities by selecting a process type that is not enabled for “**E-invoice Process**” at the invoice level.

2.5.2 E-INVOICE SETUP

The user needs to define the Process Type in the **Company** and/ or in the **Customer** page.

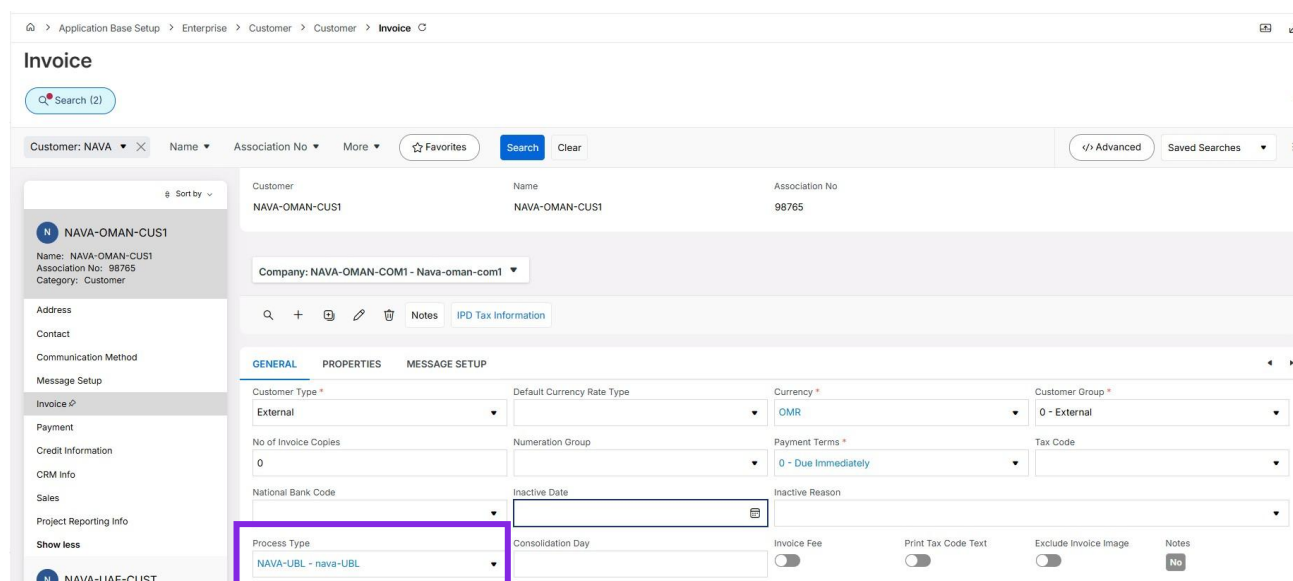
Basic data set up in **Company Page/ Invoice /General** tab/Miscellaneous Parameters



The screenshot shows the 'Invoice' setup page for a Company. The breadcrumb trail is: Application Base Setup > Enterprise > Company > Company > Invoice. The left sidebar shows a list of setup categories, with 'Invoice' selected. The main content area is divided into several sections:

- Posting Parameters:** Includes toggle switches for 'Create Posting at Invoice Entry' (checked), 'Same No on Preliminary and Final Supplier Invoice' (unchecked), 'Same Date on Preliminary and Final Supplier Invoice' (unchecked), and 'Use Posting Proposal' (unchecked). It also has input fields for 'Accepted Invoice Voucher Difference in Account' and 'Accepted Invoice Rounding Difference in Invoice', and a 'Rounding Line' dropdown set to 'Not Used'.
- Miscellaneous Parameters:** This section contains multiple dropdowns and toggle switches. The 'Process Type' dropdown is highlighted with a red box and shows 'NAVA-UBL - nava-UBL'. Other dropdowns include 'Planned Payment Date Calculation Base', 'Pay. Term Base Date', 'Unique Supplier Invoice No Per', 'Supplier', 'Incoming Invoice Currency Rate Base', 'Voucher Date', 'Outgoing Invoice Currency Rate Base', 'Invoice Date', 'Official Document Number Generation', 'Supplier Invoice Authorization Only by Separation', 'Cash Discount Based on Gross Amount', 'Calculate Tax After Applying Cash Discount', 'Set Invoice Date to Current Date When Printing', 'Print Advance Payments Information on Customer', 'Unique Payment Reference Validation', 'Allow Cancel Customer Invoice', and 'Use E-Invoice Lifecycle'.
- Invoice Payment Reference No:** Includes dropdowns for 'Customer Invoice Creation Method' and 'Supplier Invoice Validation Method', both set to 'Not Used'.
- Credit:** Includes a 'Company Credit Limit' input field.

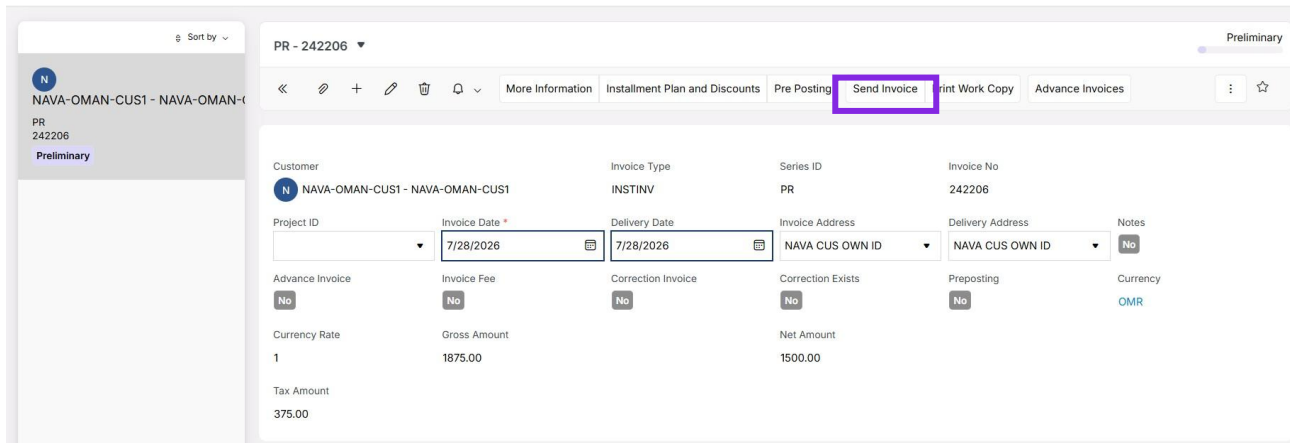
Basic data is set up in the **Customer Page/ Invoice /General** tab.



The screenshot shows the 'Invoice' setup page for a Customer. The breadcrumb trail is: Application Base Setup > Enterprise > Customer > Customer > Invoice. The left sidebar shows a list of setup categories, with 'Invoice' selected. The main content area is divided into several sections:

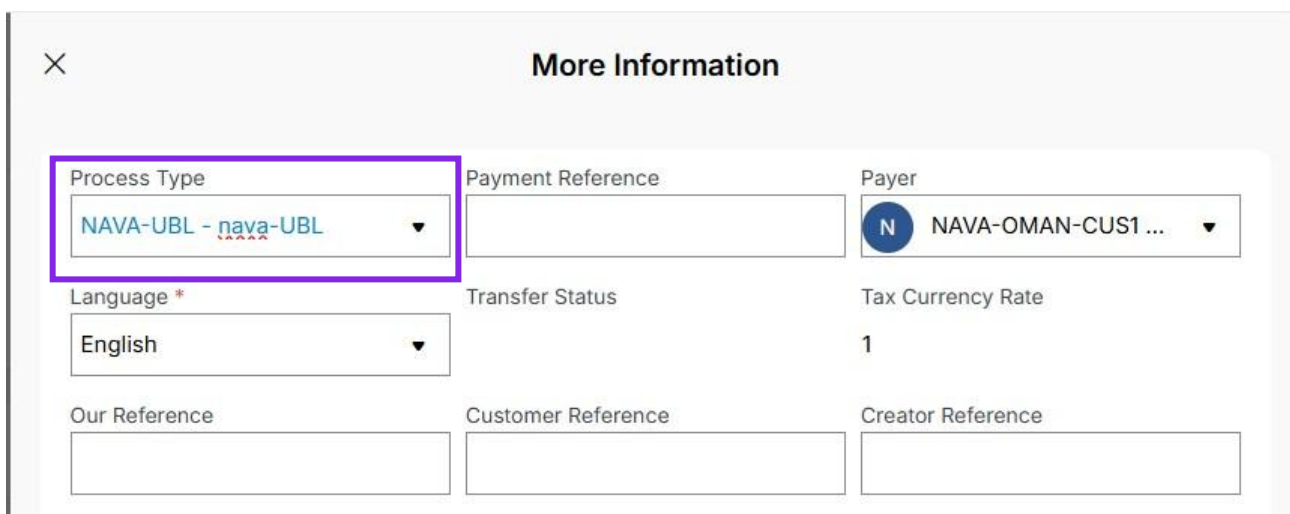
- Customer Information:** Displays 'Customer: NAVA-OMAN-CUS1', 'Name: NAVA-OMAN-CUS1', and 'Association No: 98765'. It also shows 'Company: NAVA-OMAN-COM1 - Nava-oman-com1'.
- General Tab:** This section contains various dropdowns and input fields. The 'Process Type' dropdown is highlighted with a red box and shows 'NAVA-UBL - nava-UBL'. Other dropdowns include 'Customer Type' (set to 'External'), 'Default Currency Rate Type', 'Currency' (set to 'OMR'), 'Customer Group' (set to '0 - External'), 'No of Invoice Copies' (set to '0'), 'Numeration Group', 'Payment Terms' (set to '0 - Due Immediately'), 'Tax Code', 'National Bank Code', 'Inactive Date', and 'Inactive Reason'.
- Properties and Message Setup:** Includes toggle switches for 'Invoice Fee', 'Print Tax Code Text', 'Exclude Invoice Image', and 'Notes' (set to 'No'). It also has a 'Consolidation Day' input field.

To have the Send E-invoice option enabled in **Instant Invoice**, **Customer Invoice**, **Print Customer Invoices** and **Print Invoice** Pages it requires connecting the above defined process type in the **Company** and/ or **Customer** page.



The screenshot shows the IFS Invoice Management interface for a preliminary invoice (PR - 242206). The 'Send Invoice' button is highlighted in a purple box. The interface includes a sidebar with a search bar and a list of invoices. The main area displays invoice details such as Customer (NAVA-OMAN-CUS1 - NAVA-OMAN-CUS1), Invoice Type (INSTINV), Series ID (PR), and Invoice No (242206). It also shows fields for Project ID, Invoice Date (7/28/2026), Delivery Date (7/28/2026), Invoice Address (NAVA CUS OWN ID), and Delivery Address (NAVA CUS OWN ID). There are buttons for 'Advance Invoice', 'Invoice Fee', 'Correction Invoice', 'Correction Exists', and 'Preposting', all set to 'No'. The 'Currency' is OMR. The 'Gross Amount' is 1875.00 and the 'Net Amount' is 1500.00. The 'Tax Amount' is 375.00.

It is also possible to modify the process type at the invoice level (Instant Invoice/Customer Order Invoice/Project Invoice) when it is connected to the Company or Customer. In such cases, the system will automatically fetch the process type associated with the Company or Customer. Priority is given to the customer-level process type. This functionality enables the exclusion of non-liable invoices from being sent to Tax Authorities by selecting a process type that is not enabled for “**E-invoice Process**” at the invoice level.



The screenshot shows the 'More Information' dialog box in the IFS system. The 'Process Type' field is highlighted in a purple box and contains the value 'NAVA-UBL - nava-UBL'. Other fields include 'Payment Reference', 'Payer' (NAVA-OMAN-CUS1 ...), 'Language' (English), 'Transfer Status', 'Tax Currency Rate' (1), 'Our Reference', 'Customer Reference', and 'Creator Reference'.

Customer Invoice

Search (1)

Sort by

NAVA-OMAN-CUS1
Customer Address Name: NAVA-OMAN-CUS1
Invoice No: 970000007
Invoice Type: CUSTORDDEB
Order No: D550782
Paid Posted

NAVA-OMAN-CUS1 - NAVA-OMAN-CUS1 - 970000007 - CUSTORDDEB - D550782 1 of 1 **Paid Posted**

« » Share Credit/Correction Invoice Posting Installment Plan and Discounts Notes

Customer No	Customer Address Name	Series ID	Invoice No	Company	Site	Invoice Created	Order Created
N NAVA-OMAN-CUS1	NAVA-OMAN-CUS1	CD	970000007	NAVA-OMAN-COM1 - Na...	OMAN1	7/28/2026	7/28/2026

Currency	Gross Amt	Net Amt	Tax Amt	Currency Rate	Tax Currency Rate
OMR	0.00	0.00	0.00	1	1

LINES **GENERAL** HISTORY

Invoice Type: CUSTORDDEB - Customer Order Invoice, Debit

Invoice Address: NAVA CUS OWN ID Invoice Date: 7/28/2026 Printed Date: 7/28/2026

Process Type: NAVA-UBL - nava-UBL

Indicators: Price Adjustment: No, Advance/Prepayment Invoice: No, Use Price Incl Tax: No, Notes: No, Correction Exist: No, Correction Invoice: No

Project Invoice

Search (1)

Sort by

NAVA-OMAN-CUS1
Customer Name: NAVA-OMAN-CUS1
Invoice Series: PR
Invoice No: 242208
Preliminary

Customer: NAVA-OMAN-CUS1 Customer Name: NAVA-OMAN-CUS1 Project: Invoice Series: PR

Invoice No: 242208 Invoice Period Start: 7/1/2026 Invoice Period End: 7/28/2026 Notes: No Invoice Text: No

Currency	Gross Amount	Net Amount	Tax Amount
OMR	3125.00	2500.00	625.00

LINES **GENERAL** PRE POSTING ACCOUNTING

Invoice Information: Invoice Date: 7/28/2026 Invoice Type: PRJINV Process Type: NAVA-UBL - nava-UBL Series Reference:

Invoice Number Reference: 1 Currency Rate: 1 Our Reference: Customer Ref:

Order No: Tax Currency Rate: 1 Voucher Type: Voucher No:

2.5.3 ROUTING RULE AND ROUTING ADDRESS SETUP

The Routing rules and routing addresses depicted below are only examples provided in the application and must be customized according to the user's localization requirement (It should be noted they are not enabled by default. The User is required to enable if required).

2.5.3.1 Sending

Routing rule Setup

Example_Send_UBL_E-Invoice has been introduced to send the invoice.

Solution Manager/ Integration/IFS Connect/Routing Rules/ Outbound

Routing Rules

INBOUND

OUTBOUND

+

24

Rule Name: Example_Send_UBL_E-...

Route Type

Queue

More

☆ Favorites

Apply

Clear

Saved Filters

✓

Rule Name

Route Type

Queue

Enabled

Customized

Example_Send_UBL_E-Invoice

APPLICATION_MESSAGE

OUT1

Yes

Yes

The Routing Rule has been set up with the following conditions.

Example_Send_UBL_E-Invoice 1 of 1

Unset Customized

Rule Details

Route From *

APPLICATION_MESSAGE

Enabled

Customized

Rule Name

Example_Send_UBL_E-Invoice

Queue

OUT1

Direction

Outbound

Content Based Conditions

✓

Search Path

Operation

Match

☐

MESSAGE_FUNCTION

=

SEND_UBL_EINVOICE_MESSAGE

Destination Addresses

Set Destination Address

✓

Chain Link No

Main Address

Description

Connector

Address

☐

1

Yes

Example_Send_UBL_E-Invoice

Ftp

/OUT

Routing Address Set Up

Example_Send_UBL_E-Invoice is the routing address used.

2.5.3.2 Receiving

Routing Rule Setup

Example_Receive_UBL_E-Invoice has been introduced to handle the response file.

Routing Rules

INBOUND

OUTBOUND

Rule Name: Example_Receive_UBL...

Route Type

Queue

More

☆ Favorites

Apply

Clear

Saved Filters

✓

Rule Name

Route Type

Queue

Enabled

Customized

Example_Receive_UBL_e-invoice

UNKNOWN_XML

IN1

No

No

Routing Rule

Search (1)

Example_Receive_UBL_E-Invoice 1 of 1

»

Unset Customized

Set Location Based Condition

Rule Details

Route From *

UNKNOWN_XML

Enabled

Customized

Rule Name

Example_Receive_UBL_E-Invoice

Queue

IN1

Direction

Inbound

Content Based Conditions

+

✓	Search Path	Operation	Match
☐	Invoice	ex	
☐	UBLVersionID	=	2.1

Destination Addresses

Set Destination Address

Routing Address Set Up

Example_Receive_UBL_E-Invoice is the routing address used.

2.6 Create Invoice

Create invoices by following the standard processes specified in IFS Cloud Documentation.

2.6.1 SELLER ADDRESS LINE 3

To enable this field for Oman, configure the Layout Configuration page by enabling Address 4 and Address 5. The values entered in Address 4 and Address 5 of the Company Address are concatenated and displayed as Seller Address Line 3. This value is included in the generated XML within the **<cbc:Line>** element under the **<cac:AddressLine>** tag in the **<cac:AccountingSupplierParty>** section.

2.6.2 SELLER ADDRESS LINE 2 – POSTAL CODE AREA

To enable this field for Oman, configure the Layout Configuration page by enabling Address 3. The value entered in Address 3 of the Company Address is displayed as Seller Address Line 2. This value is included in the generated XML within the **<cbc:AdditionalStreetName>** element under the **<cac:PostalAddress>** tag in the **<cac:AccountingSupplierParty>** section.

2.6.3 BUYER ADDRESS LINE 3

After enabling Address 4 and Address 5 for Oman in the Layout Configuration page, the values entered in Address 4 and Address 5 for the customer are concatenated and displayed as Buyer Address Line 3. This value is included in the generated XML within the **<cbc:Line>** element under the **<cac:AddressLine>** tag in the **<cac:AccountingCustomerParty>** section.

2.6.4 BUYER ADDRESS LINE 2 – POSTAL CODE AREA

After enabling Address 3 for Oman in the Layout Configuration page, the value entered in Address 3 for the customer is displayed as Buyer Address Line 3. This value is included in the generated XML within the **<cbc:AdditionalStreetName>** element under the **<cac:PostalAddress>** tag in the **<cac:AccountingCustomerParty>** section.

2.6.5 CREDIT NOTE REASON

The correction reason for the credit note is included in the generated XML within the **<cbc:Description>** element under the **<cac:DiscrepancyResponse>** tag.

2.6.6 INVOICE ISSUE TIME

The invoice issue time in UTC is displayed in the **<cbc:IssueTime>** tag in the generated xml file.

2.6.7 VAT POINT DATE

The Tax Point Date is derived based on the Company, Invoice Date, Delivery Date, and Customer Party Type. This value is included in the generated XML within the **<cbc:TaxPointDate>** tag.

2.6.8 ITEM TYPE

For a goods transaction, this is populated with the value **"Goods"**; For a service transaction, it is populated with the value **"Service."** Both values are set under the **<cbc:NatureCode>** element within the **<cac:CommodityClassification>** tag.

2.6.9 LINE VAT AMOUNT

Specify the VAT amount for the invoice line expressed in OMR. This field is mandatory when the Document Currency Code is different from OMR. The value is populated in the **<cbc:TaxAmount>** tag under the **<cac:ItemPriceExtension>** element in the generated e-invoice XML and represents the VAT amount converted to OMR for compliance and reporting purposes. This amount is included only when a value is available for **<cbc:TaxCurrencyCode>** which identifies the currency used for tax reporting.

2.6.10 LINE TOTAL INCLUDE VAT AMOUNT

Specify the total payable amount for the invoice line expressed in OMR. This field is mandatory when the Document Currency Code is different from OMR. The value is populated in the **<cbc:Amount>** tag under the **<cac:ItemPriceExtension>** element in the generated e-invoice XML and represents the invoice line amount converted to OMR for compliance and reporting purposes. This amount is included only when a value is available for **<cbc:TaxCurrencyCode>** which identifies the currency used for tax reporting.

2.6.11 INVOICE TYPE CODE NAME

To support the Invoice transaction type code requirement, the existing Document Type Code functionality will be reused.

The Document Type Code field is enabled through the Oman e-Invoice LCC parameter. It is available under Customer > Address > Delivery Tax Information > Supply Country, allowing a default Document type to be defined at the customer level.

When needed, the value can also be modified on the Invoice page before invoice submission. The selected Document Type Code for the invoice is populated in the XML file under the **<cbc:ProfileExecutionID>** tag.

2.6.12 SELLER ENDPOINT SCHEME ID

This refers to a system-generated value that is hard-coded as "0211" for Oman. The Seller Endpoint Scheme Id is populated in the **<cbc:EndpointID/@schemeID>** attribute within the **<cac:AccountingSupplierParty>** section of the generated XML.

2.6.13 BUYER ENDPOINT SCHEME ID

This refers to a system-generated value that is hard-coded as "0211" for Oman. The Buyer Endpoint Scheme Id is populated in the **<cbc:EndpointID/@schemeID>** attribute within the **<cac:AccountingCustomerParty>** section of the generated XML.

2.6.14 SELLER IDENTIFIER (TEXTUAL CODE)

The type of seller identification code displayed as 'OTHID'. It is populated in the **<cbc:ID/@schemeName>** attribute under the **<cac:PartyIdentification>** tag within the **<cac:AccountingSupplierParty>** section of the generated XML.

2.6.15 SCHEME IDENTIFIER

Hard coded value as "0248" for Oman which is populated in the **<cbc:ID/@schemeID>** attribute under the **<cac:PartyIdentification>** tag within the **<cac:AccountingCustomerParty>** section of the generated XML.

2.6.16 BUYER IDENTIFIER (TEXTUAL CODE)

The type of buyer identification code displayed as 'ICID'. It is populated in the **<cbc:ID/@schemeName>** attribute under the **<cac:PartyIdentification>** tag within the **<cac:AccountingCustomerParty>** section of the generated XML.

2.6.17 INCOTERMS

A set of terms that define the responsibilities of buyer and seller during export or import of goods. The hardcoded value of 'incoterms' is displayed under the **<cbc:ID/@schemeID>** attribute and the Delivery Terms value set under Delivery Settings on the Customer Order Details tab is displayed within the **<cbc:ID>** tag under the **</cac:DeliveryTerms>** section in the generated xml.

2.6.18 CUSTOMS DECLARATION NUMBER

The number of the customs declaration/bayan. Customs declaration number set under the References section under the General tab in the created customer invoice is displayed under the **<cbc:ID>** tag within the **<cac:Shipment>** section in the generated xml.

2.6.19 TAX INCLUSIVE PRICING

Indicates that item prices, allowances, charges or line total amounts are inclusive of tax. Add the company enabling the 'Use Price Inc Tax' toggle in the Customer>Sales>General>Tax calculation basis section. The value is displayed as 'true' in the **<cbc:TaxIncludedIndicator>** tag for customer order invoices in the generated xml.

2.6.20 ITEM COUNTRY OF ORIGIN

The code identifying the country from which the item originates. For the inventory part linked to the sales part used on the customer order, the Country of Origin is set under the Origin and Customs section on the Inventory Part page. This value is displayed in the **<cbc:IdentificationCode>** tag under the **<cac:OriginCountry>** section in the generated XML.

2.6.21 SCHEME VERSION IDENTIFIER

The version of the identification scheme. The value is displayed as "2022" under the **<cbc:ItemClassificationCode/@listVersionID>** attribute within the **<cac:CommodityClassification>** section in the generated xml.

2.6.22 UNIT TAX

A tax amount that applied to each item unit. It is displayed under the **<cbc:PerUnitAmount>** tag within the **<cac:ClassifiedTaxCategory>** section in the generated xml.

2.6.23 PAYMENT TYPE

Enable the 'Prepayments Based on Prepayment Type' option in the Payment tab of the relevant company to make the Prepayment Type field available on customer invoices. Prepayment types can be defined in the Prepayment Types page.

Using standard IFS functionality, an advance Invoice can be created for a Customer Order and assigned a prepayment type. When the corresponding final Invoice is created and sent, the selected prepayment type is reported in the generated e-invoice XML under the **<cbc:InstructionID>** tag within the **<cac:PrepaidPayment>** section.

2.6.24 THE DATE WHEN THE PAID AMOUNT IS DEBITED TO THE INVOICE

The date when the prepaid amount was received by the seller. Using standard IFS functionality, an advance invoice can be created for a customer order. When the corresponding final invoice is generated and sent, the date of the prepayment receipt is included in the generated e-invoice XML under the **<cbc:ReceivedDate>** tag within the **<cac:PrepaidPayment>** section.

2.7 Generate XML file

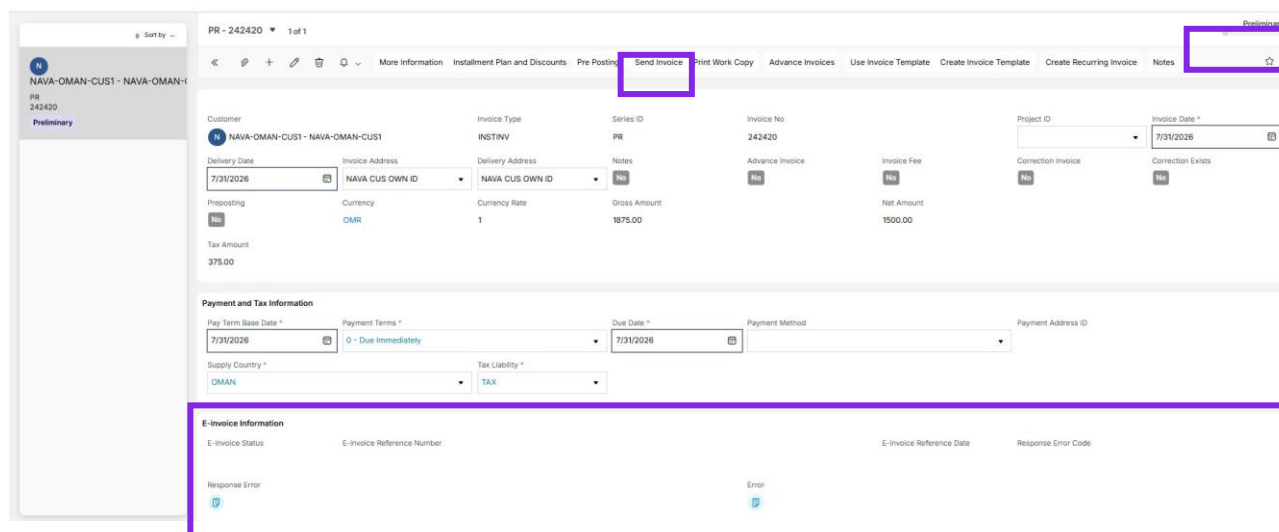
Generate the E-invoice file as per the standard process defined in the IFS Cloud documentation. The generated XML file will be available in the IFS Connect OUT folder. To ensure compliance with Oman legislation, the XML includes the necessary information. Please see the Oman E-invoice Mapping in the Appendix for details.

2.8 E – Invoice Flow and Response File Handling

Once the process type is set up in the **Company** or **Customer** basic data, the **Send E-invoice** command on the **Instant Invoice / Customer Order Invoice and Project Invoice** pages will be enabled.

Enter the header and line level data in the **Instant invoice** page and upon saving the invoice it will be saved in Preliminary state with the Send E-invoice option enabled.

A sub-section **E-invoice Information**, in the **Instant Invoice / Customer Order Invoice and Project Invoice** Pages, has been introduced to depict the information pertaining to the response of the file and errors pertaining to sending the e-invoice where the file is not created and sent.



PR - 242420 1 of 1

NAVA-OMAN-CUS1 - NAVA-OMAN-CUS1

PR 242420 Preliminary

Customer: NAVA-OMAN-CUS1 - NAVA-OMAN-CUS1

Invoice Type: INSTINV

Series ID: PR

Invoice No: 242420

Project ID: [Blank]

Invoice Date: 7/31/2026

Delivery Date: 7/31/2026

Invoice Address: NAVA CUS OWN ID

Delivery Address: NAVA CUS OWN ID

Notes: No

Advance Invoice: No

Invoice Fee: No

Correction Invoice: No

Correction Exists: No

Preposting: No

Currency: OMR

Currency Rate: 1

Gross Amount: 1875.00

Net Amount: 1500.00

Tax Amount: 375.00

Payment and Tax Information

Pay Term Base Date: 7/31/2026

Payment Terms: 0 - Due Immediately

Due Date: 7/31/2026

Payment Method: [Blank]

Payment Address ID: [Blank]

Supply Country: OMAN

Tax Liability: TAX

E-invoice Information

E-invoice Status: [Blank]

E-invoice Reference Number: [Blank]

E-invoice Reference Date: [Blank]

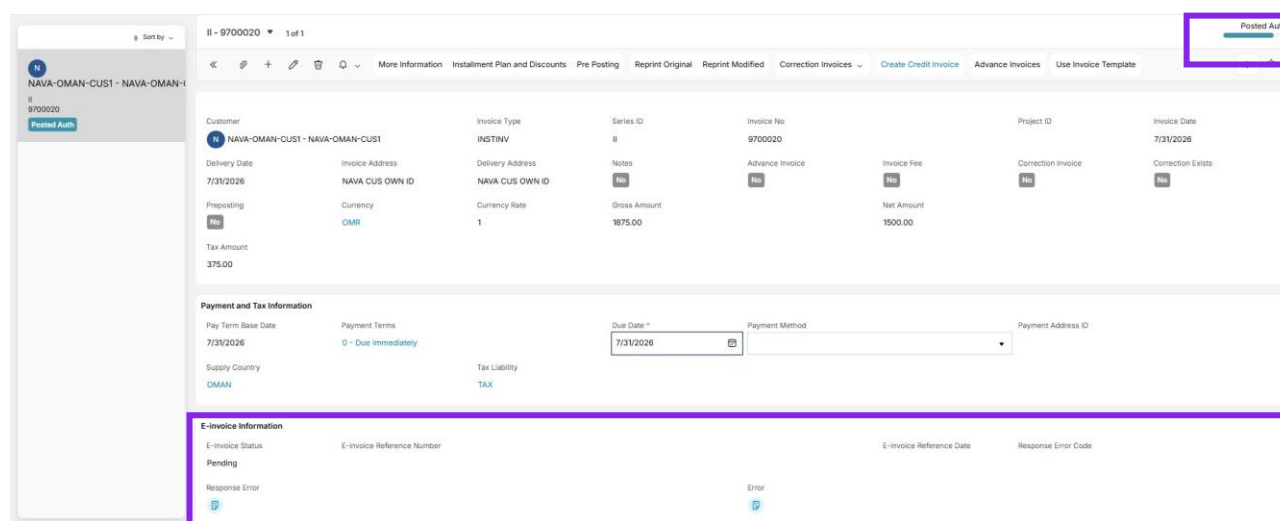
Response Error Code: [Blank]

Response Error: [Blank]

To send invoice XML to the authority, the user is required to select the Send E-invoice option.

An XML file in IFS style format is created and placed in the IFS Connect out-folder which can be verified in the out-folder.

Once the invoice XML is sent to the authorities, based on the status of response the E-invoice Information sub section will be updated.



II - 9700020 1 of 1

NAVA-OMAN-CUS1 - NAVA-OMAN-CUS1

II 9700020 Posted Auth

Customer: NAVA-OMAN-CUS1 - NAVA-OMAN-CUS1

Invoice Type: INSTINV

Series ID: II

Invoice No: 9700020

Project ID: [Blank]

Invoice Date: 7/31/2026

Delivery Date: 7/31/2026

Invoice Address: NAVA CUS OWN ID

Delivery Address: NAVA CUS OWN ID

Notes: No

Advance Invoice: No

Invoice Fee: No

Correction Invoice: No

Correction Exists: No

Preposting: No

Currency: OMR

Currency Rate: 1

Gross Amount: 1875.00

Net Amount: 1500.00

Tax Amount: 375.00

Payment and Tax Information

Pay Term Base Date: 7/31/2026

Payment Terms: 0 - Due Immediately

Due Date: 7/31/2026

Payment Method: [Blank]

Payment Address ID: [Blank]

Supply Country: OMAN

Tax Liability: TAX

E-invoice Information

E-invoice Status: Pending

E-invoice Reference Number: [Blank]

E-invoice Reference Date: [Blank]

Response Error Code: [Blank]

Response Error: [Blank]

Status: Response status after invoice XML is sent to the authority. Possible statuses are Pending, Accepted, Rejected and Failed.

E-invoice Reference Number: The unique number generated by the Tax Authority and sent with a response file.

E-invoice Reference Date: Date on which the response with unique number is received by the Tax Authority

Response Error Code: Error code pertaining to the invoice rejected reason.

Response Error: Description of the error pertaining to the invoice rejected reason.

Error: Errors that occur prior to sending the E-invoice

2.8.1 E-INVOICE PROCESS MONITORING PAGE

The **E-invoice Process Monitoring** page has been introduced to monitor the Invoice sent to authorities for compliance. This page will depict the status of the response from Tax Authorities and other relevant information. Possible statuses of the response are Pending, Accepted and Rejected.

E-invoice Process Monitoring

Search Hide Documents with Cancelled Status ☐

E-invoice Status Document Type Response Error Code More

Saved Searches

Document Type	Identity	Series ID	Document No	Document Status	Attachments	Sent Time	E-invoice Status	Response Error Code	Response Error
Customer Invoice	NAVA-OMAN-CUS1	II	9700001	Posted Auth	No	7/24/26, 4:52 PM	Pending		
Customer Invoice	NAVA-OMAN-CUS1	CD	970000001	Posted Auth	No	7/24/26, 5:03 PM	Pending		
Customer Invoice	NAVA-OMAN-CUS1	II	9700002	Posted Auth	No	7/27/26, 7:28 AM	Pending		
Customer Invoice	NAVA-OMAN-CUS1	CD	970000002	Posted Auth	No	7/27/26, 7:30 AM	Pending		

The **E-invoice Process Monitoring** Page will depict and be updated on the response information. Rejected invoices could be modified and resent.

Set E-invoice Status to Rejected Option is enabled for invoices in response status 'Pending' to enable any modification required and to resend the invoice to the Tax Authority.

E-invoice Process Monitoring

Search Hide Documents with Cancelled Status ☐

E-invoice Status Document Type Response Error Code More

Saved Searches

Document Type	Identity	Series ID	Document No	Document Status	Attachments	Sent Time	E-invoice Status	Response Error Code	Response Error
Customer Invoice	NAVA-OMAN-CUS1	II	9700001	Posted Auth	No	7/24/26, 4:52 PM	Pending		

Rejected responses from the Tax Authority or invoices set to rejected could be modified and resent using the **Resend E-invoice** option.

E-invoice Process Monitoring

Search Hide Documents with Cancelled Status ☐

E-invoice Status Document Type Response Error Code More

Saved Searches

Document Type	Identity	Series ID	Document No	Document Status	Attachments	Sent Time	E-invoice Status	Response Error Code	Response Error
Customer Invoice	NAVA-OMAN-CUS1	II	9700001	Posted Auth	No	7/24/26, 4:52 PM	Rejected		

Status changes in the **E-invoice Process Monitoring** page will be updated in the Instant Invoice, sub-section of **E-invoice Information**. If the Invoice is rejected, the user also has the possibility to cancel the invoice and send a new invoice to the Tax Authority.

2.9 Delimitations

- Only tags with a mandatory legal requirement for the E-invoice XML are supported.
- The solution does not support the following invoice types:
 - Interest Invoice
 - Manual Customer Invoice
 - External invoice
 - Self-billing invoice

3 Appendix

Sample schema (XSD) for e-Invoice sending as well as receiving can be found in the Technical Documentation (TechDocs) for 26R1.

In - Solution Manager User Guide/Integration/IFS Cloud Business Components/...

18.1 E-invoice Format

The below attached Excel file describes the mapping of the Oman e-invoice format. Note that only mandatory tags are mapped.



Oman_E-invoice_Mapping.xlsx