



Country Solution UAE

IFSCLOUD26R2

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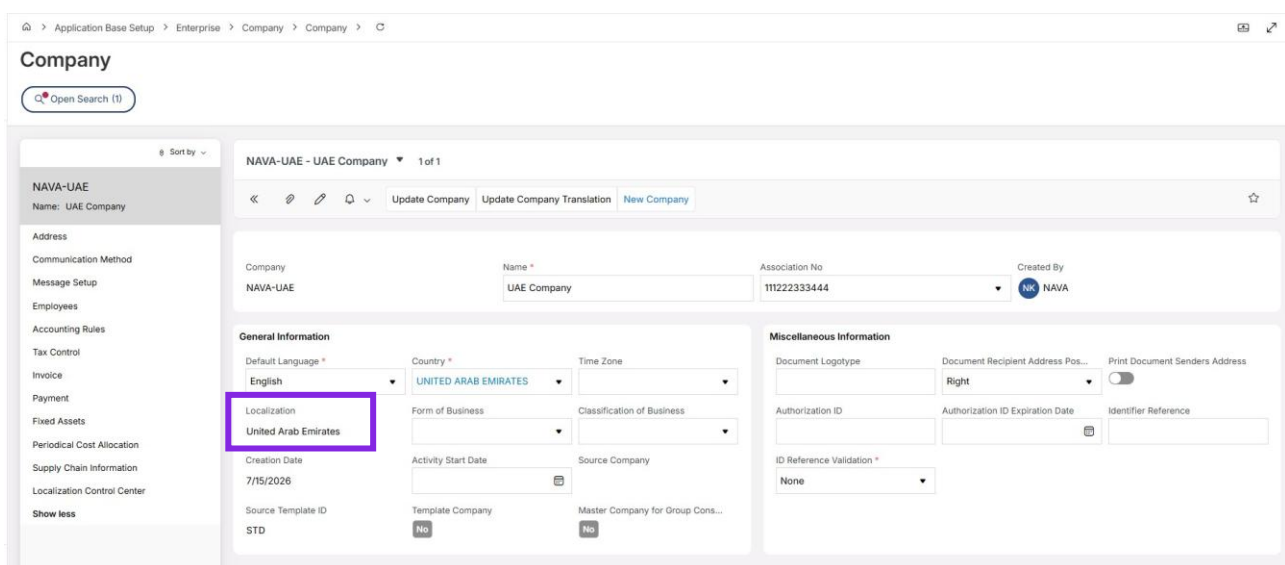
1 Company Set-up

1.1 Overview

To utilize UAE's functionality, the company must be set up using United Arab Emirates localization. This is defined on the Company/General Information page.

1.2 Define Localization

- Open the page, **Company**.
- Search for the company.
- Select “United Arab Emirates” in the drop-down list of the **Localization** field in **General Information** and save. Note that this cannot be changed once transactions are created for the company.



The screenshot shows the IFS 'Company' setup page for 'NAVA-UAE - UAE Company'. The 'Localization' field in the 'General Information' section is highlighted with a red box and set to 'United Arab Emirates'. The 'Miscellaneous Information' section includes fields for 'Document Logotype', 'Document Recipient Address Pos...', 'Print Document Senders Address', 'Authorization ID', 'Authorization ID Expiration Date', 'Identifier Reference', and 'ID Reference Validation *'.

1.3 Select Localization Functionality

Specify which functionality to use.

- Open the **Localization Control Center** sub-menu under **Company**.
- The localization selected in the previous step is displayed in the **Localization Control Center** field and cannot be changed.
- All functionalities available for UAE are presented in the list. Enable/Disable the functionalities based on the requirements of the company by selecting the toggle buttons Enable.

Localization Control Center

🔍 Open Search (1)

Sort by ▾

NAVA-UAE
Name: UAE Company

Address

Communication Method

Message Setup

Employees

Accounting Rules

Tax Control

Invoice

Payment

Fixed Assets

Periodical Cost Allocation

Supply Chain Information

Localization Control Center 🔗

Show less

NAVA-UAE - UAE Company ▾ 1 of 1

⏪ ⚙ ⏩

Company	Name	Association No	Created By
NAVA-UAE	UAE Company	111222333444	 NAVA
Localization	United Arab Emirates		

⚙ ↩ 24 ▾

Functionality	Description	Mandatory	Enabled
☐	E-invoice in UAE	Enables the generation of the e-invoice XML file, including UAE le...	No Yes

2 UAE E-invoicing

2.1 Overview Legal Requirement

The UAE Ministry of Finance on September 29, 2025, issued two Ministerial Decisions 243 and 244 of 2025 establishing the framework, scope, and phased implementation of the country's electronic invoicing (e-invoicing) system. These decisions mark a significant step toward digitalizing tax compliance and enhancing transparency across business transactions.

The UAE's e-invoicing reform introduces a centralized system for issuing and reporting invoices electronically. The mandate applies to all business transactions conducted in the UAE, with specific exemptions for government transactions in a sovereign capacity, certain airline services, and exempt financial services.

2.2 Process Overview

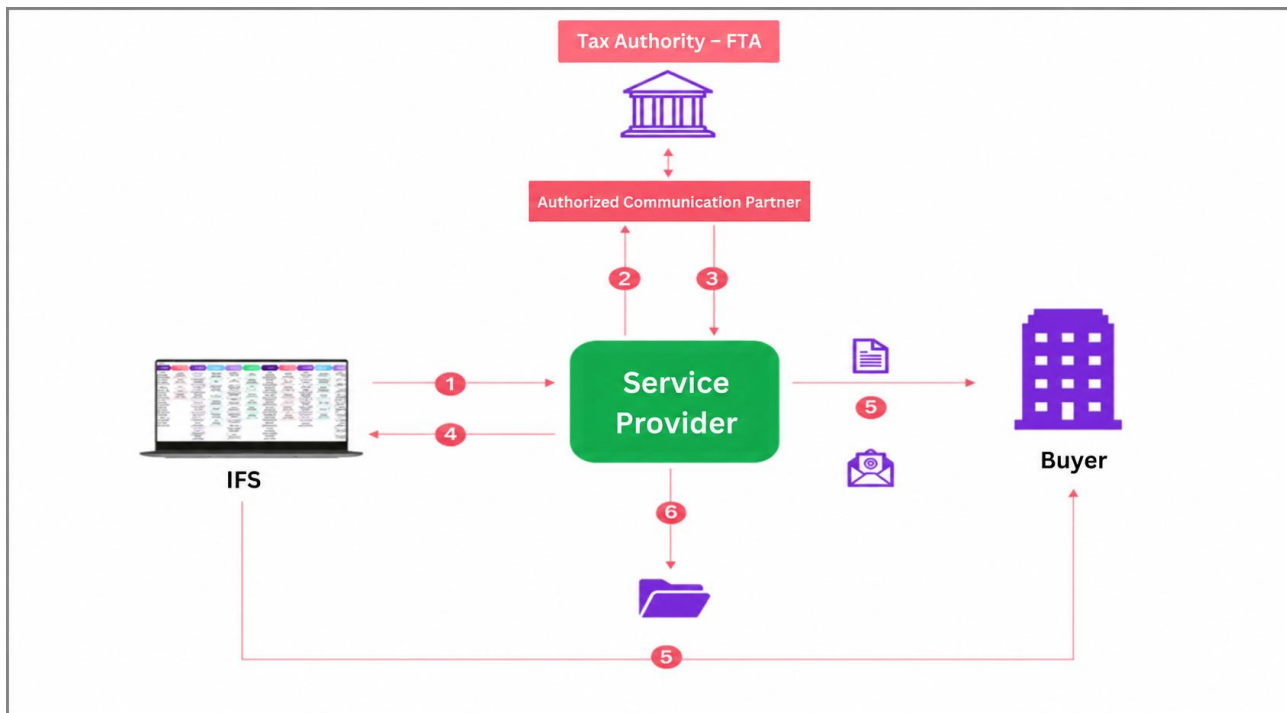
IFS Cloud standard UBL e-invoicing will be used for UAE e-invoicing.



2.3 Solution Overview

Customer invoices will be generated as electronic invoices (e-invoices) in XML format and submitted to the relevant tax authorities in compliance with the UBL standard. The standard IFS Cloud UBL e-Invoicing functionality will be used to support UAE e-Invoicing requirements. All mandatory data elements required by UAE regulations will be incorporated within the UBL e-invoice structure.

The solution is based on the e-invoice processing framework, which integrates with a third-party service provider responsible for managing the transmission of invoice data to the authorities. The service provider performs the required transformation of the IFS style invoice file into the authority mandated format and converts the response file received from the authorities back into an IFS style format for system processing.



1. Invoice is created in IFS Cloud and XML file in IFS style format is generated. Through IFS Connect, the file is placed in the out folder to be picked up by the service provider.
2. The service provider validates the file and transfers the file to FTA.
3. The service provider receives a response file.
4. The service provider converts the response file to IFS style format and transfers it to IFS Cloud and IFS Connect in folder.
5. Invoice is printed in IFS Cloud and sent to buyer.
6. The service providers offer archiving of all relevant documents as well as other services.

2.4 Prerequisites

The company must be set up to use United Arab Emirates localization, see the [Company Set-up](#) chapter. In addition to this, the following localization parameters must be enabled:

- **E-invoice in UAE**

2.5 Basic data set-up

2.5.1 DEFINE BASIC DATA FOR E-INVOICE PROCESSING

A new process type could be defined by the user with the parameters set as below:

- E-invoice Process = Yes
- Process after Response = No
- E-invoice Standard = IFS UBL Invoice
- Format = E-invoice General
- Approval User needs to be added.

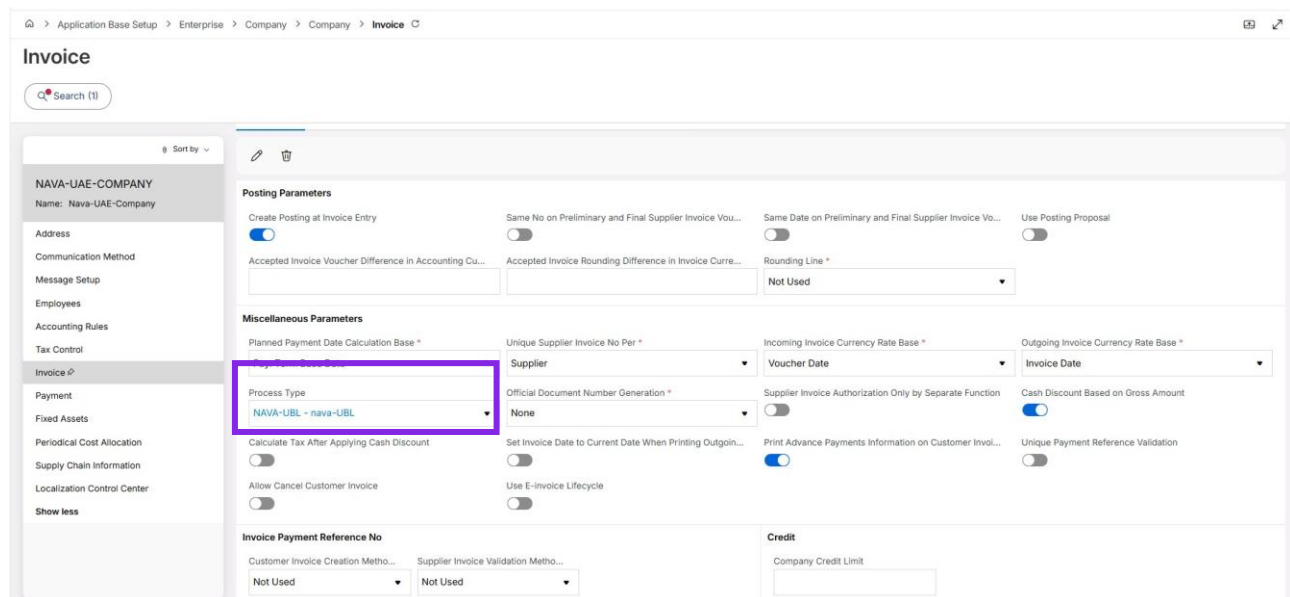
The process type must be connected in the **Company** and/or **Customer** page for invoices to be sent to customers. It is also possible to modify the process type at the invoice level (Instant Invoice/Customer Order Invoice/Project Invoice) when it is connected to the Company or Customer. In such cases, the system will automatically fetch the process type associated with the

Company or Customer. Priority is given to the customer-level process type. This functionality enables the exclusion of non-liable invoices from being sent to Tax Authorities by selecting a process type that is not enabled for “**E-invoice Process**” at the invoice level.

2.5.2 E-INVOICE SETUP

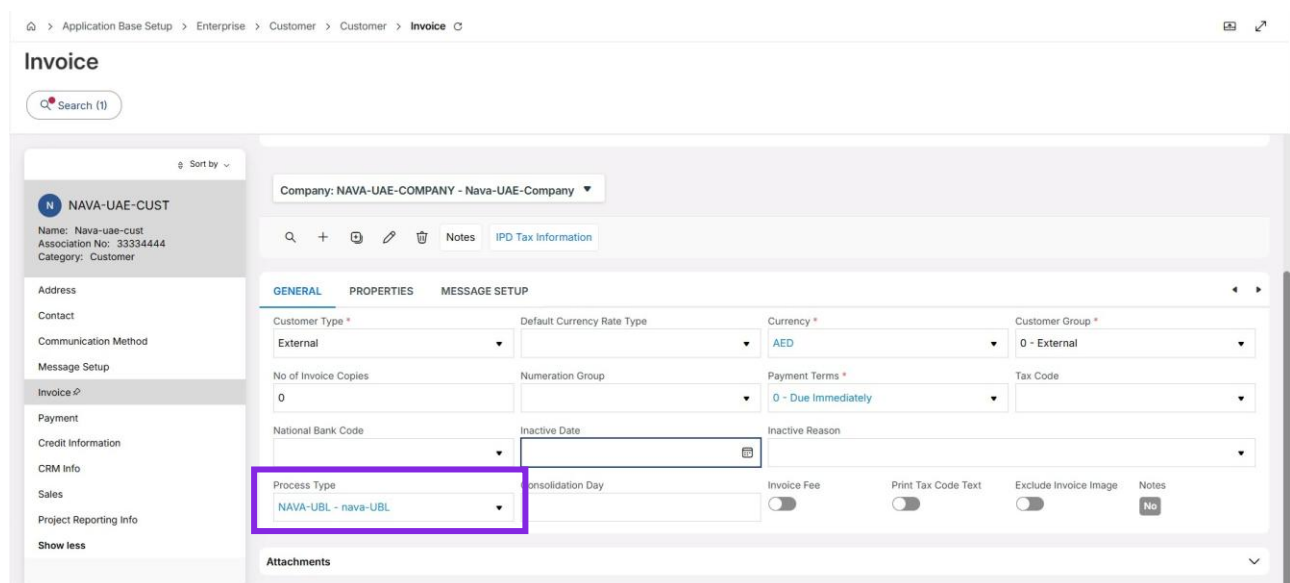
The user needs to define the Process Type in the **Company** and/ or in the **Customer** page.

Basic data set up in **Company Page/ Invoice /General** tab/Miscellaneous Parameters



The screenshot shows the 'Invoice' page for 'NAVA-UAE-COMPANY'. The left sidebar lists various setup areas, with 'Invoice' selected. The main content area is divided into 'Posting Parameters' and 'Miscellaneous Parameters'. In the 'Miscellaneous Parameters' section, the 'Process Type' dropdown is highlighted with a red box and set to 'NAVA-UBL - nava-UBL'. Other parameters include 'Planned Payment Date Calculation Base', 'Unique Supplier Invoice No Per', 'Incoming Invoice Currency Rate Base', 'Outgoing Invoice Currency Rate Base', 'Voucher Date', 'Invoice Date', 'Official Document Number Generation', 'Supplier Invoice Authorization Only by Separate Function', 'Cash Discount Based on Gross Amount', 'Calculate Tax After Applying Cash Discount', 'Set Invoice Date to Current Date When Printing Outgoing', 'Print Advance Payments Information on Customer Invoice', 'Unique Payment Reference Validation', 'Allow Cancel Customer Invoice', 'Use E-invoice Lifecycle', 'Customer Invoice Creation Method', 'Supplier Invoice Validation Method', and 'Credit'.

Basic data is set up in the **Customer Page/ Invoice /General** tab.



The screenshot shows the 'Invoice' page for 'NAVA-UAE-CUST'. The left sidebar lists various setup areas, with 'Invoice' selected. The main content area is divided into 'GENERAL', 'PROPERTIES', and 'MESSAGE SETUP' tabs. In the 'GENERAL' tab, the 'Process Type' dropdown is highlighted with a red box and set to 'NAVA-UBL - nava-UBL'. Other parameters include 'Customer Type', 'Default Currency Rate Type', 'Currency', 'Customer Group', 'No of Invoice Copies', 'Numeration Group', 'Payment Terms', 'Tax Code', 'National Bank Code', 'Inactive Date', 'Inactive Reason', 'Consolidation Day', 'Invoice Fee', 'Print Tax Code Text', 'Exclude Invoice Image', and 'Notes'.

To have the Send E-invoice option enabled in **Instant Invoice**, **Customer Invoice**, **Print Customer Invoices** and **Print Invoice** Pages it requires connecting the above defined process

type in the **Company** and/ or **Customer** page.

PR - 242015 Preliminary

» More Information Send Invoice Print Work Copy Advance Invoices Use Invoice Template Create Invoice Template

Customer: **N NAVA-UAE-CUST - Nava-uae-cust** Invoice Type: **INSTINV** Series ID: **PR** Invoice No: **242015** Project ID: 7/24/2026 Invoice Date: 7/24/2026

Delivery Date: 7/24/2026 Invoice Address: **A1** Delivery Address: **A1** Notes: **No** Advance Invoice: **No** Invoice Fee: **No** Correction Invoice: **No** Correction Exists: **No**

Preposting: **No** Currency: **AED** Currency Rate: **1** Gross Amount: **1875.00** Net Amount: **1500.00**

Tax Amount: **375.00**

It is also possible to modify the process type at the invoice level (Instant Invoice/Customer Order Invoice/Project Invoice) when it is connected to the Company or Customer. In such cases, the system will automatically fetch the process type associated with the Company or Customer. Priority is given to the customer-level process type. This functionality enables the exclusion of non-liable invoices from being sent to Tax Authorities by selecting a process type that is not enabled for “**E-invoice Process**” at the invoice level.

✕ **More Information**

Process Type **NAVA-UBL** Payment Reference: Payer: **N NAVA-UAE-CUST - ...**

Language: English Transfer Status: Tax Currency Rate: **1**

Our Reference: Customer Reference: Creator Reference:

Customer Invoice Posted Auth

Search (1)

NAVA-UAE-CUST - Nava-uae-cust - 970000010 - CUSTORDDEB - D550774 1 of 1

« Share Credit/Correction Invoice Posting Installment Plan and Discounts Notes ☆

Customer No	Customer Address Name	Series ID	Invoice No	Company	Site	Invoice Created	Order Created
N NAVA-UAE-CUST	Nava-uae-cust	CD	970000010	NAVA-UAE-COMPANY - ...	UAE1	7/24/2026	7/24/2026

Currency	Gross Amt.	Net Amt.	Tax Amt.	Currency Rate	Tax Currency Rate
AED	2500.00	2000.00	500.00	1	1

LINES GENERAL HISTORY

Invoice Type	Process Type	Price Adjustment	Advance/Prepayment Invoice	Use Price Incl Tax
CUSTORDDEB - Customer Order Invoice, Debit	NAVA-UBL - nava-UBL	No	No	No

Invoice Address	Invoice Date	Notes	Correction Exist	Correction Invoice
A1	7/24/2026	No	No	No

Project Invoice

Search (7) Recent Project Invoices

State Invoice Series Invoice No More Favorites Search Clear Advanced Saved Searches

Sort by

NAVA-UAE-CUST

Customer Name: Nava-uae-cust

Invoice Series: PJ

Invoice No: 20010002

Posted Auth

NAVA-UAE-CUST

Customer Name: Nava-uae-cust

Invoice Series: PJ

Invoice No: 20010003

Posted Auth

NAVA-UAE-CUST

Customer Name: Nava-uae-cust

Invoice Series: PJ

Invoice No: 20010005

Posted Auth

NAVA-UAE-CUST

Customer Name: Nava-uae-cust

Invoice Series: PJ

Customer

NAVA-UAE-CUST

Customer Name

Nava-uae-cust

Project

Invoice Series

PJ

Invoice No

20010002

Invoice Period Start

7/1/2026

Invoice Period End

7/22/2026

Notes

No

Invoice Text

No

Amounts

Currency	Gross Amount	Net Amount	Tax Amount
AED	7000.00	7000.00	0.00

LINES GENERAL PRE POSTING ACCOUNTING

Invoice Information

Invoice Date	7/22/2026	Invoice Type	PRJINV	Process Type	NAVA-UBL - nava-UBL	Series Reference
Invoice Number Reference		Currency Rate	1	Our Reference		Customer Ref

2.5.3 ROUTING RULE AND ROUTING ADDRESS SETUP

The Routing rules and routing addresses depicted below are only examples provided in the application and must be customized according to the user's localization requirement (It should be noted they are not enabled by default. The User is required to enable if required).

2.5.3.1 Sending

Routing rule Setup

Example_Send_UBL_E-Invoice has been introduced to send the invoice.

Solution Manager/ Integration/IFS Connect/Routing Rules/ Outbound

Routing Rules

INBOUND OUTBOUND

Rule Name: Example_Send_UBL_E-... Route Type Queue More Favorites Apply Clear Saved Filters

✓	Rule Name	Route Type	Queue	Enabled	Customized
☐	Example_Send_UBL_E-Invoice	APPLICATION_MESSAGE	OUT1	Yes	Yes

The Routing Rule has been set up with the following conditions.

Example_Send_UBL_E-Invoice 1 of 1

Unset Customized

Rule Details

Route From: APPLICATION_MESSAGE Enabled
 Queue: OUT1 Direction: Outbound
 Customized: Yes Rule Name: Example_Send_UBL_E-Invoice

Content Based Conditions

Search Path	Operation	Match
MESSAGE_FUNCTION	=	SEND_UBL_EINVOICE_MESSAGE

Destination Addresses

Chain Link No	Main Address	Description	Connector	Address
1	Yes	Example_Send_UBL_E-Invoice	Ftp	/OUT

Routing Address Set Up

Example_Send_UBL_E-Invoice is the routing address used.

2.5.3.2 Receiving

Routing Rule Setup

Example_Receive_UBL_E-Invoice has been introduced to handle the response file.

Routing Rules

INBOUND OUTBOUND

Rule Name: Example_Receive_UBL... Route Type: Queue: More: Favorites Apply Clear

Saved Filters

Rule Name	Route Type	Queue	Enabled	Customized
Example_Receive_UBL_E-Invoice	UNKNOWN_XML	INT1	No	No

Routing Rule

Search (1)

Example_Receive_UBL_E-Invoice 1 of 1

»

 Unset Customized
 Set Location Based Condition

Rule Details

Route From *

UNKNOWN_XML

Enabled

Customized

Rule Name

Example_Receive_UBL_E-Invoice

Queue

INT

Direction

Inbound

Content Based Conditions

+

✓	Search Path	Operation	Match
☐	Invoice	ex	
☐	UBLVersionID	=	2.1

Destination Addresses

Set Destination Address

Routing Address Set Up

Example_Receive_UBL_E-Invoice is the routing address used.

2.6 Create Invoice

Create invoices by following the standard processes specified in IFS Cloud Documentation.

2.6.1 INVOICE TRANSACTION TYPE CODE

To support the Invoice transaction type code requirement, the existing Document Type Code functionality will be reused.

The Document Type Code field is enabled through the UAE e-Invoice LCC parameter. It is available under Customer > Address > Delivery Tax Information > Supply Country, allowing a default Document type to be defined at the customer level.

When needed, the value can also be modified on the Invoice page before invoice submission. The selected Document Type Code for the invoice is populated in the XML file under the **<cbc:ProfileExecutionID>** tag.

2.6.2 SELLER ELECTRONIC ADDRESS IDENTIFICATION SCHEME IDENTIFIER

This refers to a system-generated value that is hard-coded as "0235" for UAE. The Seller Electronic Address Identification Scheme Identifier is populated in the **<cbc:EndpointID/@schemeID>** attribute within the **<cac:AccountingSupplierParty>** section of the generated XML.

2.6.3 BUYER ELECTRONIC ADDRESS IDENTIFICATION SCHEME IDENTIFIER

This refers to a system-generated value that is hard-coded as "0235" for UAE. The Buyer Electronic Address Identification Scheme Identifier is populated in the **<cbc:EndpointID/@schemeID>** attribute within the **<cac:AccountingCustomerParty>** section of the generated XML.

2.6.4 INVOICE LINE AMOUNT IN AED

Specify the total payable amount for the invoice line expressed in AED. This field is mandatory when the Document Currency Code is different from AED. The value is populated in the **<cbc:Amount>** tag under the **<cac:ItemPriceExtension>** element in the generated e-invoice XML and represents the invoice line amount converted to AED for compliance and reporting purposes. This amount is included only when a value is available for **<cbc:TaxCurrencyCode>** which identifies the currency used for tax reporting.

2.6.5 VAT LINE AMOUNT IN AED

Specify the VAT amount for the invoice line expressed in AED. This field is mandatory when the Document Currency Code is different from AED. The value is populated in the **<cbc:TaxAmount>** tag under the **<cac:ItemPriceExtension>** element in the generated e-invoice XML and represents the VAT amount converted to AED for compliance and reporting purposes. This amount is included only when a value is available for **<cbc:TaxCurrencyCode>** which identifies the currency used for tax reporting.

2.7 Generate XML file

Generate the e-invoice file as per the standard process defined in the IFS Cloud documentation. The generated XML file will be available in the IFS Connect OUT folder. To ensure compliance with UAE legislation, the XML includes the necessary information. Please see the UAE E-invoice Mapping in the Appendix for details.

2.8 E – Invoice Flow and Response File Handling

Once the process type is set up in the **Company** or **Customer** basic data, the **Send E-invoice** command on the **Instant Invoice / Customer Order Invoice and Project Invoice** pages will be enabled.

Enter the header and line level data in the **Instant invoice** page and upon saving the invoice it will be saved in Preliminary state with the Send E-invoice option enabled.

A sub-section **E-invoice Information**, in the **Instant Invoice / Customer Order Invoice and Project Invoice** Pages, has been introduced to depict the information pertaining to the response of the file and errors pertaining to sending the e-invoice where the file is not created and sent.

PR - 242020

More Information | Installment Plan and Discounts | Pre Posting | **Send Invoice** | Print Work Copy | Advance Invoices | Use Invoice Template | Create Invoice Template | Create Recurring Invoice | Notes

Preliminary

Customer NAVA-UAE-CUST - Nava-uae-cust	Invoice Type INSTINV	Series ID PR	Invoice No 242020	Project ID	Invoice Date 7/24/2026
Delivery Date 7/24/2026	Invoice Address A1	Delivery Address A1	Notes No	Advance Invoice No	Invoice Fee No
Preposting No	Currency AED	Currency Rate 1	Gross Amount 1875.00	Net Amount 1500.00	Correction Invoice No
Tax Amount 375.00					Correction Exists No

Payment and Tax Information

Pay Term Base Date
7/24/2026

Payment Terms
0 - Due Immediately

Due Date
7/24/2026

Payment Method

Payment Address ID

Supply Country
UNITED ARAB EMIRATES

Tax Liability
TAX

E-invoice Information

E-invoice Status	E-invoice Reference Number	E-invoice Reference Date	Response Error Code
Pending			

To send invoice XML to the authority, the user is required to select the Send E-invoice option.

An XML file in IFS style format is created and placed in the IFS Connect out-folder which can be verified in the out-folder.

3rd party service provider validates the file and transfers the file to FTA.

Once the invoice XML is sent to the authorities, based on the status of response the E-invoice Information sub section will be updated.

Instant Invoice

Search (16)

II - 9700012

More Information | Installment Plan and Discounts | Pre Posting | Reprint Original | Reprint Modified | Correction Invoices | **Create Credit Invoice** | Advance Invoices | Use Invoice Template

Posted Auth

Customer NAVA-UAE-CUST - Nava-uae-cust	Invoice Type INSTINV	Series ID II	Invoice No 9700012	Project ID	Invoice Date 7/24/2026
Delivery Date 7/24/2026	Invoice Address A1	Delivery Address A1	Notes No	Advance Invoice No	Invoice Fee No
Preposting No	Currency AED	Currency Rate 1	Gross Amount 1875.00	Net Amount 1500.00	Correction Invoice No
Tax Amount 375.00					Correction Exists No

Payment and Tax Information

Pay Term Base Date
7/24/2026

Payment Terms
0 - Due Immediately

Due Date
7/24/2026

Payment Method

Payment Address ID

Supply Country
UNITED ARAB EMIRATES

Tax Liability
TAX

E-invoice Information

E-invoice Status	E-invoice Reference Number	E-invoice Reference Date	Response Error Code
Pending			

Status: Response status after invoice XML is sent to the authority. Possible statuses are Pending, Accepted, Rejected and Failed.

E-invoice Reference Number: The unique number generated by the Tax Authority and sent with a response file.

E-invoice Reference Date: Date on which the response with unique number is received by the Tax Authority

Response Error Code: Error code pertaining to the invoice rejected reason.

Response Error: Description of the error pertaining to the invoice rejected reason.

Error: Errors that occur prior to sending the E-invoice

2.8.1 E-INVOICE PROCESS MONITORING PAGE

The E-invoice Process Monitoring page has been introduced to monitor the Invoice sent to authorities for compliance. This page will depict the status of the response from Tax Authorities and other relevant information. Possible statuses of the response are Pending, Accepted and Rejected.

E-invoice Process Monitoring

Search Hide Documents with Cancelled Status ☐

E-invoice Status Document Type Response Error Code More Favorites Search Clear Advanced Saved Searches

Document Type	Identity	Series ID	Document No	Document Status	Attachments	Sent Time	E-invoice Status	Response Error Code	Response Error
Customer Invoice	NAVA-UAE-CUST	CD	970000001	Paid Posted	No	7/22/26, 8:15 AM	Pending		
Customer Invoice	NAVA-UAE-CUST	II	970000001	Posted Auth	No	7/22/26, 10:45 AM	Pending		
Customer Invoice	NAVA-UAE-CUST	CD	970000002	Posted Auth	No	7/22/26, 10:50 AM	Pending		
Customer Invoice	NAVA-UAE-CUST	PJ	20010001	Posted Auth	No	7/22/26, 10:52 AM	Pending		

The E-invoice Process Monitoring Page will depict and be updated on the response information. Rejected invoices could be modified and resent.

Set E-invoice Status to Rejected Option is enabled for invoices in response status 'Pending' to enable any modification required and to resend the invoice to the Tax Authority.

E-invoice Process Monitoring

Search Hide Documents with Cancelled Status ☐

E-invoice Status Document Type Response Error Code More Favorites Search Clear Advanced Saved Searches

Customer Invoice Analysis **Set E-invoice Status to Rejected**

Document Type	Identity	Series ID	Document No	Document Status	Attachments	Sent Time	E-invoice Status	Response Error Code	Response Error
Customer Invoice	NAVA-UAE-CUST	CD	970000002	Posted Auth	No	7/22/26, 10:50 AM	Pending		

Rejected responses from the Tax Authority or invoices set to rejected could be modified and resent using the **Resend E-invoice** option.

E-invoice Process Monitoring

Search Hide Documents with Cancelled Status ☐

E-invoice Status Document Type Response Error Code More Favorites Search Clear Advanced Saved Searches

Customer Invoice Analysis **Resend E-invoice**

Document Type	Identity	Series ID	Document No	Document Status	Attachments	Sent Time	E-invoice Status	Response Error Code	Response Error
Customer Invoice	NAVA-UAE-CUST	CD	970000002	Posted Auth	No	7/22/26, 10:50 AM	Rejected		

Status changes in the **E-invoice Process Monitoring** page will be updated in the Instant Invoice, sub-section of **E-invoice Information**. If the Invoice is rejected, the user also has the possibility to

cancel the invoice and send a new invoice to the tax Authority.

2.9 Delimitations

- Only tags with a mandatory legal requirement for the E-invoice XML are supported.
- The solution does not support the following invoice types:
 - Interest Invoice
 - Manual Customer Invoice
 - External invoice
 - Self-billing invoice

3 Appendix

Sample schema (XSD) for e-Invoice sending as well as receiving can be found in the Technical Documentation (TechDocs) for 26R1.

In - Solution Manager User Guide/Integration/IFS Cloud Business Components/...

18.1 E-invoice Format

The below attached Excel file describes the mapping of the UAE e-invoice format. Note that only mandatory tags are mapped.



UAE_E-Invoice_Mapping.xlsx